

# Administrative Rule Analysis



## EMERGENCY 9-1-1 SERVICES MULTILINE TELEPHONE SYSTEMS

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**Department: Licensing and Regulatory Affairs**  
**Agency: Public Service Commission**  
**Rule Set No.: 2014-135-LR**

**Complete to: 05/05/15**

### BACKGROUND & SUMMARY OF PROPOSED RULES SUBMITTED TO JCAR

2014-135-LR would amend a rule to revise the size, as measured in square footage, criteria for various types of buildings equipped with multiline telephone systems (MLTS) to comply with a statutory requirement to provide information to public safety answering points (PSAP) on the specific location of an individual calling 9-1-1. The following paragraphs describe a brief history of the relevant rules.

The Emergency Telephone Service Committee submitted a report, as required by 2006 PA 249, recommending various modifications to the state's 9-1-1 system, including requiring MLTS users to provide the caller's specific location. Subsequently, amendments to the Emergency 9-1-1- Service Enabling Act of 1982 enacted by 2007 PA 165 directed the Public Service Commission (PSC), in consultation with the State 9-1-1 Committee, to promulgate rules requiring each MLTS user to install equipment and software by December 31, 2011 to provide specific location information. The PSC commenced case number U-16439 to develop and adopt MLTS rules, which were filed with JCAR and became effective on October 20, 2011. Within these rules, R 484.903 specifies how the statutory requirement will apply for varying building structures (single or multiple floors and/or single or separate buildings) and sizes (greater than 7,000, between 7,000 and 40,000, and less than or greater than 40,000 sq. ft.).

2011 PA 271 was enacted in December of 2011 and extended the deadline by which MLTS users must comply with the requirement to provide specific location information to December 31, 2016. In 2014, the State 9-1-1 Committee requested that the PSC revise R 484.903 due to potential compliance ambiguities concerning buildings of various combinations of structure and size not explicitly covered within current rules. The proposed rules would revise the size specifications for which all buildings with MLTS must provide specific location information; to buildings, regardless of the type of structure, greater than 7,000 sq. ft., which is the maximum area defined by current rules as a specific location.

### FISCAL IMPACT OF PROPOSED RULES

The rule amended by 2014-135-LR would not have a significant fiscal impact on the state, local units of government, or public educational institutions since the proposed rule conforms to existing statutory requirements that become enforceable on December 31, 2016.

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