

MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES

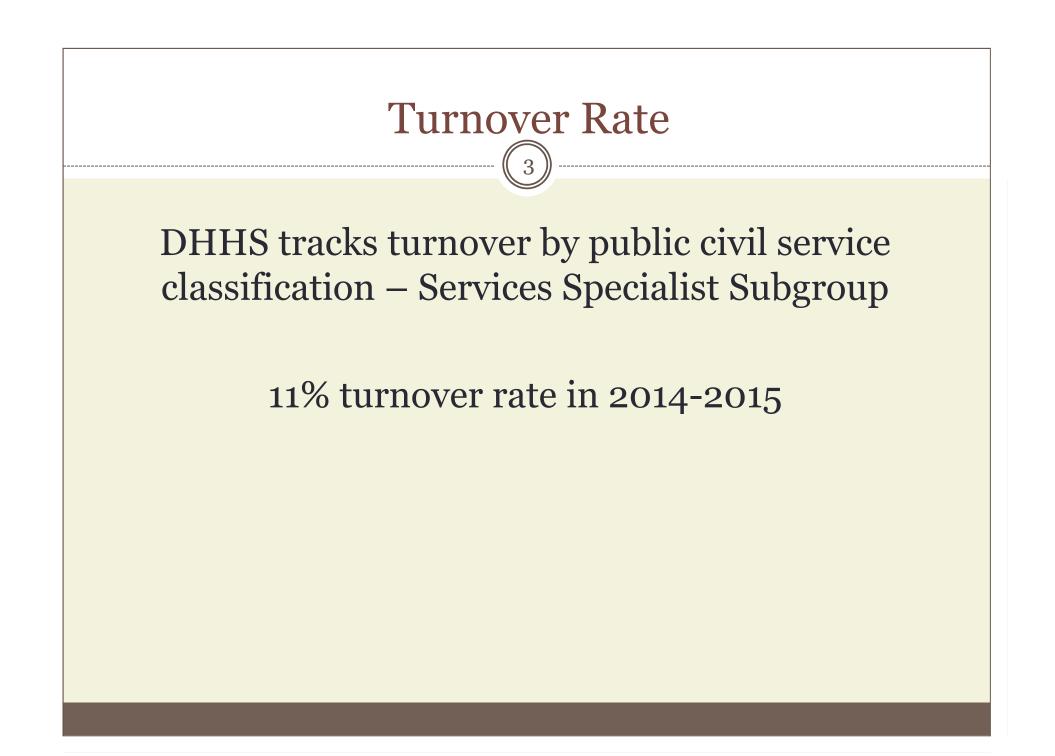
1

Children's Services Agency

Appropriations: Human Services Subcommittee State Capitol November 3, 2015

Stacie Bladen, Deputy Director





Workforce Retention efforts

- Child Welfare Certificate Program
- Internship Placement Program
- Wayne Together Child Welfare Learning and Leadership Collaborative
- Worker Relief Workgroup
- MiTEAM Case Practice Model
- Secondary Trauma Pilot

Workforce Retention efforts

- FC Workload Study
- Employee Engagement through Excellence in Leadership training
- Leadership Academy for Deans and Directors
- Strengthening our Focus Advisory Council Resource Development subteam

6

Monthly Management Report (aka Scorecard)

- $\circ\,$ allows individual agencies to see their own performance
- shows 3 month, 6 month and 12 month trends
- medical/dental appointments
- Caseworker contacts
- Supervisor contact with workers
- Completion of case plans and supervisory approval
- County level data is available on performance outcomes

Annual Regulatory Oversight & Contract Compliance

• Division of Child Welfare Licensing (DCWL)

- ★ Formerly BCAL
- × Annual and Renewal on-site visits
- Standardized reading tool
- DCWL Compliance
 - ★ Licensing rules
 - ▼ DHHS policies
 - × MSA
 - Contract
- Transparency

Quality Service Reviews

- Division of Continuous Quality Improvement (DCQI)
- 0 8 counties in FY 2014
- 7 counties in FY 2015 (Wayne was completed by District 3 sites)
- Identifies performance strengths & opportunities for improvement

Other Quality Service Reviews that occurred in 2015

- 1. Relative Waiver Reviews
- 2. Foster Home Licensing Reviews
- 3. Compliance Reviews (primarily MSA driven)
- 4. Disrupted Adoption Reviews
- 5. Corporal Punishment and Seclusion Reviews
- 6. Protect MiFamily Reviews
- 7. MIC Reviews DHS ONLY
- 8. CI Reviews DHS ONLY
- 9. CPS Investigation Reviews DHS ONLY
- 10. SPII Reviews (Ingham Only) DHS ONLY

Child Welfare Outcomes

10

Michigan DHHS, Private Foster Care and Adoption Agencies

- Continue to improve in ensuring children are safe while in foster care.
- Continue to improve in the area of timeliness to permanency within 12 months.
 - $\,\circ\,$ Median length of time to reunification is 13.8 months
- Exceed the national standard in rate of foster care re-entry.
- Exceed the national standard in timely adoptions and achieving permanency for children in care for long periods of time.
- Exceed the national standard in placement stability.

Future

- Expand data management reports to include agency level outcomes
- Development of new data reports to include additional key performance indicators
- Continue data transparency
- Incentivize outcomes through funding system

Administrative Rate

12

The County Child Care fund

- State reimburses the counties for payments they've already made.
- 50% reimbursement for eligible costs
- In 2014, the legislature passed a "hold harmless" provision making the state 100% responsible for administrative costs (i.e. agency case management)

Administrative Rate

13

- 2014 PA 520 required the state to pay private agency administrative rates for cases that began on or after October 1, 2013.
- DHHS promptly paid the private agency admin. rates in full from October 21, 2014 to the present.
- That left a need to reconcile the FY14 payments the county had made, because the "hold harmless" provision was retroactive to Oct. 1, 2013.
- All counties with the exception of Bay County were paid by the end of FY15.

