

Office of Environmental Assistance, DEQ

Goals	Services/Programs	2014 Initiatives	2015 Initiatives	Outcomes
<p>Leaders in environmental stewardship</p> <ul style="list-style-type: none"> Promote pollution prevention activities as the most cost-effective way to improve environmental quality. Improve environmental quality and public health by providing compliance assistance and outreach services. Increase environmental knowledge in youth by promoting the use of environmental education curriculum in schools and expanding the internship program. <p>Partners in economic development</p> <ul style="list-style-type: none"> Assist with economic development by providing permit navigation and compliance assistance to new business start-ups. Provide businesses and the regulated community with greater access to tools and training that make compliance with environmental regulations less burdensome, such as via on-line webinars. <p>Providers of excellent customer service</p> <ul style="list-style-type: none"> Assist divisions/offices with their compliance assistance and outreach activities. Routinely review customer service survey results to assure that processes and programs are efficient and customer-friendly. 	<ul style="list-style-type: none"> Good Government – Scorecards, MiStat, Engagement, Surveys Leadership Development Environmental Assistance Center RETAP Clean Corporate Citizen Michigan Business Pollution Prevention Program Environmental Network Training and Outreach via Conferences, Webinars Publications Environmental Education Interns P2 Grants & Loans Permit Coordination FOIA Coordination Environmental Audit and Immunity Outreach Tools and Planning Workload Analyses Pharmaceutical Outreach Green Chemistry 	<ul style="list-style-type: none"> Add EAC Operator Daytime PEAS calls to EAC Expand EAC services to more districts Michigan Environmental Compliance Conferences in May, June Environmental Leaders Green Infrastructure Conference – May 8, 9 Earth Day April 22 P2 Week September 14-20 Implement Electronic Document Management Engagement, Empowerment, Excellence RPM – Permit Benchmarking 	<p>Proposed \$1,000,000 funding for Compliance Assistance</p> <ul style="list-style-type: none"> Integrate Compliance Assistance in Divisions/Offices Enhance RETAP and related work <ul style="list-style-type: none"> Increase RETAP contract Fill RETAP Technical Assistance position Fill P2 Loan position Fill Training and Outreach Webinar position 	<ul style="list-style-type: none"> Increase the number of EAC inquiries by 25%. Increase the number of RETAP assessments by 50%. Increase the number of partners in the Environmental Leaders programs by 33%. Increase the number of attendees at training events (including webinars) by 25%. Increase the number of educators trained in MEECS by 30%.