



November 2019

# CHILDREN'S CENTER of WAYNE COUNTY

## 79 W. Alexandrine, Detroit, MI 48201

### What we advocate for:

Our vision is for a world where all children have equal access to care so they can heal, grow and thrive. We believe every child deserves a chance to succeed. Our advocacy priorities and position on children's mental and behavioral health and other issues direct our public policy advocacy efforts. To get there, we must support laws, rules and policies that improve the mental well-being for all children.

#### *The Children's Center believes*

- Child safety and well-being is our primary focus.
- All children deserve to be treated fairly and equally within the law.
- That systems serving children and families should work more closely together to ensure and support barrier free access adequate behavioral & physical health care and public education.
- Behavioral health is critical to a child's total physical health diagnosis.
- Behavioral health treatment should be equally treated within the law.

#### *Equitable & Adequate Healthcare Funding*

- Support legislation that ensures behavioral and physical health are equally covered and deemed an integral part of health care.
- Support legislation that ensures rate stability for all behavioral health services
- Support legislation that mandates fair treatment, funding, and coverage for *Autism Spectrum Disorders* for all ages.
- Support legislation that prevents and removes barriers related to access to behavioral health services for children and youth in the foster care system.
- Support legislation which ensures more equitable reimbursement for all costs associated with independent living and child welfare services.

### Behavioral Health Programs & Child Welfare Services

- Educate Bureau of Juvenile Justice on behavioral health issues and best practices.
- Build relationships with judges to increase their awareness of and ability to recognize mental health symptoms.
- Advocate for a fair structure and payment processes within the system.
  - Private agencies should be paid on a timely basis for services rendered to Michigan's children in the child welfare and behavioral health systems.
- Increase formal partnerships & collaboration amongst local agencies, community stakeholders, and other child serving entities that promote a more efficient and robust service delivery model.
- Improve utilization of public funding and resource allocation to ensure fiscal efficiency when addressing the needs of the child and family within the child welfare system.
- Improve technological systems that would strengthen and simplify the process for data collection and retrieval within the child welfare system and those receiving behavioral health care *and* physical health care services through Medicaid.

### Behavioral Health Awareness in Education for Pre-K through 12th Grade

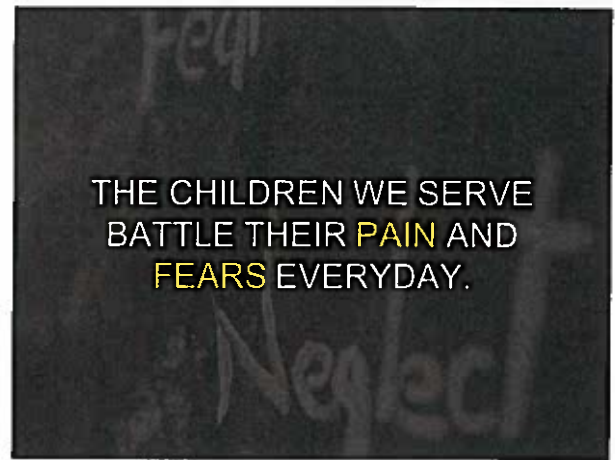
- Increase behavioral health awareness and treatment integration within the Pre-K through 12<sup>th</sup>
- Increase engagement with local elected school board and city officials related to children's behavioral health care issues.
- Advocate for increased access to services for children diagnosed with behavioral health related issues, ranging from mild, to moderate, to severe.

### Consumer Advocacy and Empowerment

- Support advocacy initiatives that empower The Children's Center children, youth, and families.
- Support parents and caregivers as their child's first teacher and advocate.
- Foster opportunities for parents and youth to communicate with The Children's Center and local leadership.
- Increase community and client awareness of behavioral health and child welfare services and supports.
- The Children's Center clients will serve as Ambassadors at local and state levels.



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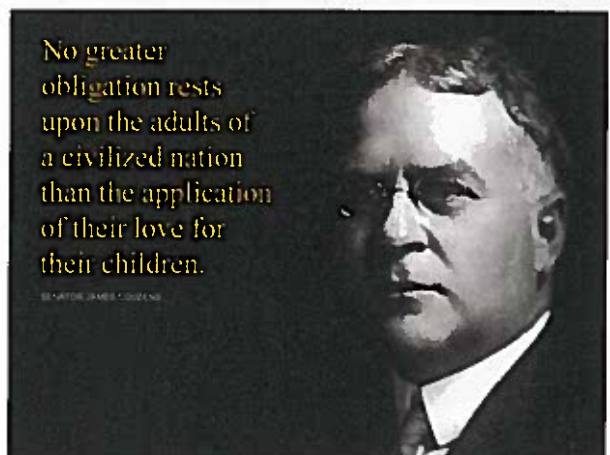
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### Our roots

We were born from the compassionate vision and dream of Senator James Couzens. Following the great stock market crash of 1929, record numbers of children were abandoned, suffering hopelessly with a seemingly bleak future.

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No greater obligation rests upon the adults of a civilized nation than the application of their love for their children.

SENATOR JAMES COUZENS

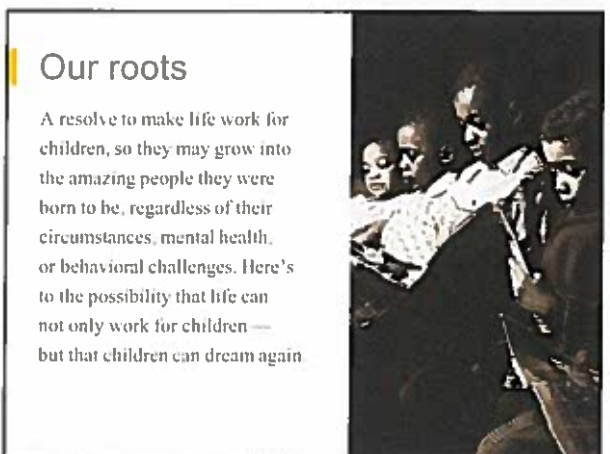
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### Our roots

James Couzens chose not to look away, but to look deeper. He inspired other leaders to do the same. Those who saw children not as they were, but for what they could become. Almost a century later, James Couzens' vision has become a movement shared by many who are joined in a common resolve.


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### Our roots

A resolve to make life work for children, so they may grow into the amazing people they were born to be, regardless of their circumstances, mental health, or behavioral challenges. Here's to the possibility that life can not only work for children — but that children can dream again.

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## Who we are

The Children's Center is one of the largest, most diverse and comprehensive front line child-serving agencies in the State of Michigan. We've been serving Detroit's most vulnerable children and families since 1929.


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## Who we are

We're home to many specialized clinical services. We lead the way in working with children who struggle with behavioral, emotional, educational, intellectual and developmental challenges or may have experienced trauma.



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## Who we are

- We serve nearly 7,500 children & families annually
- Birth through 21
- Nearly 300 therapists, case workers, psychiatrists, psychologists and support staff
- Governed by a Board of Directors comprised of 38 civic, community, and business leaders
- More than 1,700 dedicated volunteers
- Evidence-based services supported by research-proven outcomes

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## Our Executive Leadership Team

The fears and demons our children and families face each day is personal for our leaders, and that is why they will never stop working on behalf of Detroit's youth



**DEBRA MATTHEWS**  
PRESIDENT & CEO



**CARL MINNICK**  
CHIEF CLINICAL OFFICER



**GEORGE WYNN**  
CHIEF OPERATIONS OFFICER



**CECILIA ASTORGA-SWITZER, MD**  
CHIEF MEDICAL OFFICER




**DEBRA JONES**  
CHIEF COMPLIANCE & RISK OFFICER



**TAMMY DOHLER**  
CHIEF PSYCHIATRY OFFICER

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## What we do

- We put children and families at the center of all we do. We strive to help them shape their own futures, and carve out a path that's brighter than even they imagine.
- We don't just treat a child's specific issue. We look at all factors – family, school, and social environments – so we can treat the whole child.

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## What we do

- We work with the family who raises the child. We examine the barriers in their relationships and lives at home, in school, and within the community.
- We provide evidence-based care to guide diagnosis and treatment to help families overcome their struggles.



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**Our Mission**  
Our mission is to help children and families shape their own futures.


**Our Purpose**  
We exist to improve the lives of children and families, which in turn, will strengthen our communities.

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**Our vision**

To be recognized as the premier provider of programs and services of national caliber


- We will maintain an organization that is fiscally responsible and financially sustainable
- We will maximize and expand innovative and integrated service delivery
- We will use proven research-based methodologies to enhance families strengths and abilities
- We will attract, retain and develop talent that embodies our core values.
- We will provide a safe, culturally sensitive environment that facilitates highly effective services.



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**CHILDREN, FAMILIES & ELIGIBILITY**

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**Children & families**

Nearly 7,500 children and families annually. Issues facing children and families include:

- Abuse and neglect
- Behavioral health challenges at home, in school and in the community
- Emotional and psychological challenges
- Intellectual and developmental disabilities, including Autism

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**Children & families**

Referral sources include:

- Friends & family members
- Schools
- Pediatricians and other physicians
- Churches, other nonprofits and community organizations
- Mental health or child welfare systems/agencies
- TCC advertising



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**Eligibility**

**Behavioral Health:**  
Detroit Wayne Integrated Health Network – Medicaid:

- Medicaid eligible
- Wayne County residents
- Birth through 21 yrs
- Serious emotional disturbance
- Developmental disabilities
- Substance use disorders

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### Eligibility

**Behavioral Health:**  
 Medicaid Health Plans & Commercial Insurance

- Mild to moderate mental health concerns
- At-risk children, youth and young adults

**Child Welfare:**

- Residents of Wayne, Oakland or Macomb Counties
- Temporary removal from parent's custody due to abuse, neglect, or when parents or another relative cannot take care of them
- Ages 0 to 21 years old

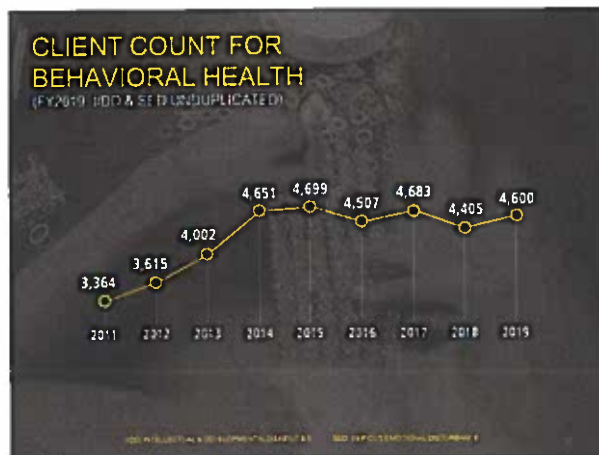


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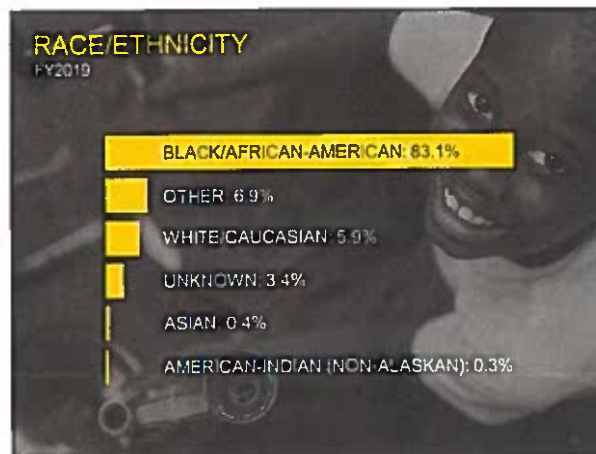
## CHILDREN & FAMILIES SERVED



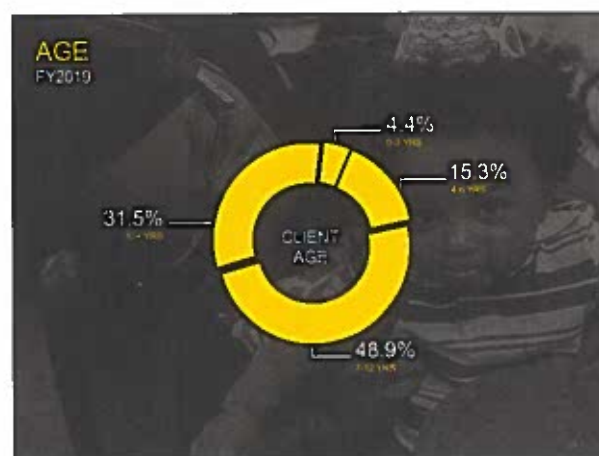
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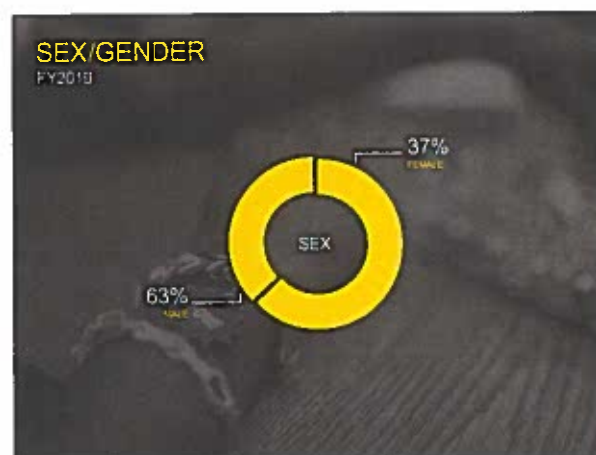
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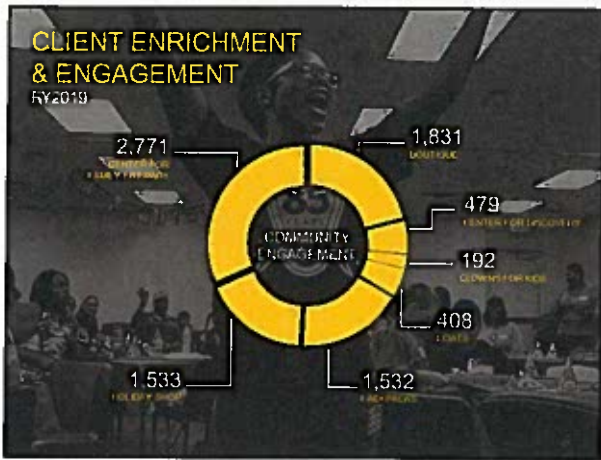
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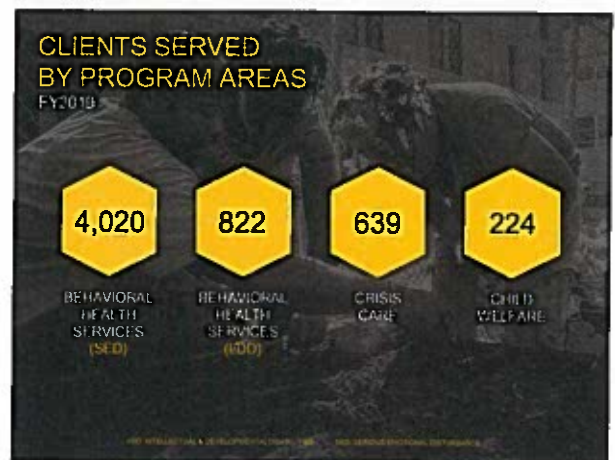
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### BUDGET FY2019-20

The Children's Center  
Budgeted Statement of Activities  
Period Ending September 30, 2019

REVENUE	
Operating - Fee for Service	\$ 30,888,700
Operating - Grants	4,770,000
Operating - Other	2,376,000
Non-operating Revenue	122,000
<b>TOTAL REVENUE</b>	<b>\$ 38,156,700</b>
OPERATING EXPENSES	
Compensation and Benefits	\$ 20,254,475
Operating Supplies	6,888,000
Operating Materials	1,485,000
<b>TOTAL OPERATING EXPENSES</b>	<b>\$ 28,627,475</b>
<b>CHANGE IN NET ASSETS FROM OPERATIONS</b>	<b>\$ 9,529,225</b>
NON-OPERATING EXPENSES	
Non-operating Grants	488,000
<b>TOTAL NON-OPERATING EXPENSES</b>	<b>488,000</b>
<b>TOTAL CHANGE IN NET ASSETS</b>	<b>\$ 9,041,225</b>

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### Programs & Services

- Healthy Start
- Healing the Hurt
- A Safe Home
- Bridging the Gap

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### Healthy start

Early Childhood Mental Health


- Outpatient Services 4-6 yrs.
- Incredible Years
- Infant Mental Health 0-3 yrs.
- Parent Child Interaction Therapy

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## Healing the hurt

- ADHD Clinic
- Autism Services
- Case Management
- Community-Based Services
- Crisis Care Services
- Developmental Disabilities Services
- Early Childhood Behavioral Health
- Home-Based Services
- Nursing Services
- Outpatient General Behavioral Health
- Parent Support Partners
- Psychiatric Services
- Psychological Services
- School-Based Services
- Supports Coordination
- Wraparound Services
- Youth Peer Support Services

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## A safe home


Child Welfare Services

- Foster Care
- Adoption
- Young Adult Self-Sufficiency Program (YASS)
- Licensing

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## Bridging the gap

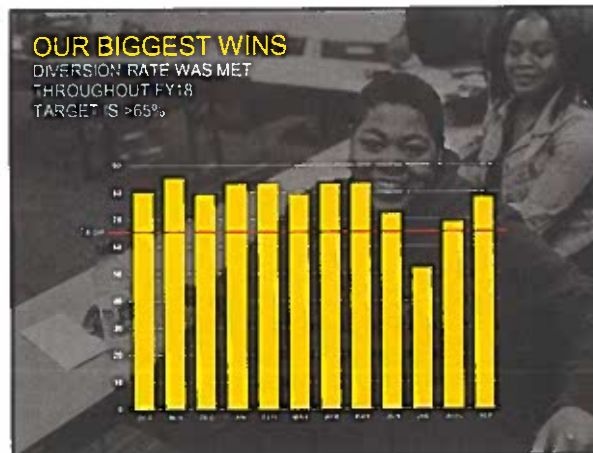
- After School Services
- TCC's Boutique
- Fatherhood Initiative
- Tau Beta Center for Family Literacy
- Tau Beta Center for Discovery
- Youth Advocacy



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## OUR BIGGEST WINS

DIVERSION RATE WAS MET THROUGHOUT FY:8  
TARGET IS >65%

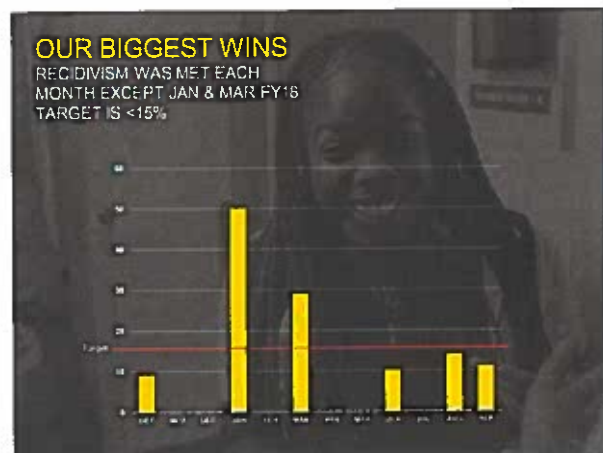


Month	Diversion Rate (%)
Jan	75
Feb	78
Mar	72
Apr	75
May	75
Jun	72
Jul	75
Aug	75
Sep	70
Oct	68
Nov	72
Dec	70

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## OUR BIGGEST WINS

RECIDIVISM WAS MET EACH MONTH EXCEPT JAN & MAR FY:8  
TARGET IS <15%

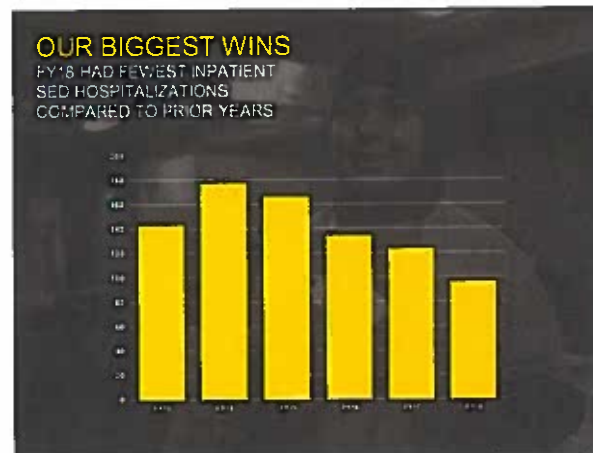


Month	Recidivism Rate (%)
Jan	18
Feb	12
Mar	22
Apr	10
May	15
Jun	12
Jul	10
Aug	12
Sep	10
Oct	12
Nov	10
Dec	12

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## OUR BIGGEST WINS

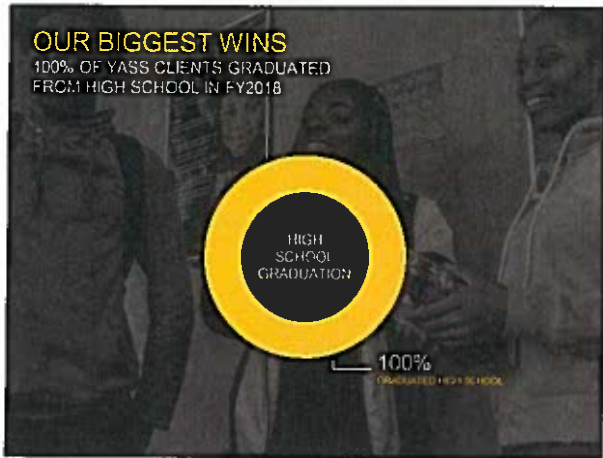
FY:8 HAD FEWEST INPATIENT SED HOSPITALIZATIONS COMPARED TO PRIOR YEARS



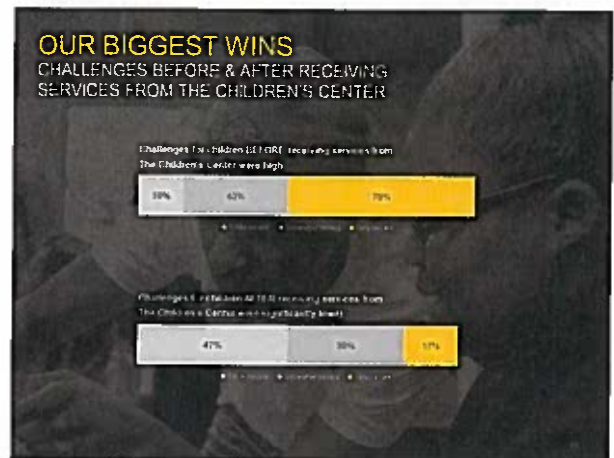
Fiscal Year	Inpatient SED Hospitalizations
FY:5	140
FY:6	160
FY:7	150
FY:8	130
FY:9	120
FY:10	100

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## WHAT WE NEED:

- LEGISLATION THAT ENSURES BEHAVIORAL AND PHYSICAL HEALTH ARE EQUALLY COVERED AND DEEMED AN INTEGRAL PART OF EVERY CHILD'S HEALTH CARE.
- LEGISLATION THAT ENSURES RATE STABILITY FOR ALL BEHAVIORAL HEALTH SERVICES.
- LEGISLATION THAT PREVENTS AND REMOVES BARRIERS RELATED TO ACCESS TO BEHAVIORAL HEALTH SERVICES FOR CHILDREN AND YOUTH.
- LEGISLATION THAT ENSURES MORE EQUITABLE REIMBURSEMENT FOR ALL COSTS ASSOCIATED WITH SERVING CHILDREN LIVING WITH AUTISM & THOSE LIVING IN OUT OF HOME PLACEMENTS
- INVESTMENT IN THE FUTURE OF THE STATE OF MICHIGAN: OUR STATE'S EMPHASIS MUST ALWAYS PLACE THE WELL-BEING OF CHILDREN & YOUTH AT THE FOREFRONT OF ALL DECISION-MAKING.

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## THANK YOU

DEBORA MATTHEWS  
PRESIDENT / CEO

[DMATTHEWS@THECHILDRENSCENTER.COM](mailto:DMATTHEWS@THECHILDRENSCENTER.COM)

WEBSITE: [THECHILDRENSCENTER.COM](http://THECHILDRENSCENTER.COM)  
313-831-5535

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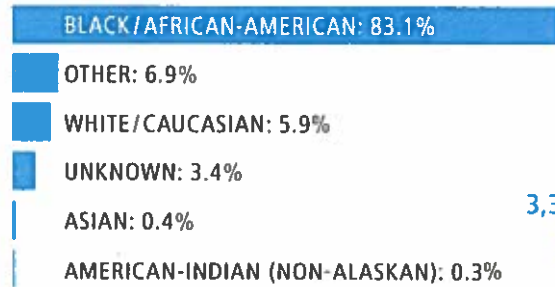
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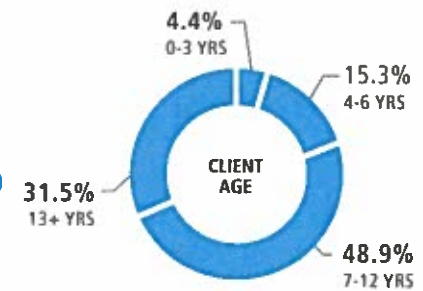
HELPING CHILDREN DREAM AGAIN

## CHILDREN AND FAMILIES SERVED FY 2018-19

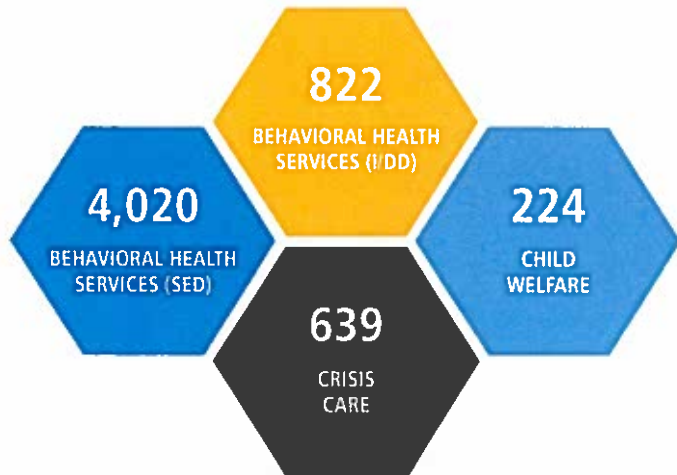
### ETHNICITY



### CLIENT COUNT-BEHAVIORAL HEALTH – I/DD & SED (UNDUPLICATED)



### FY 2018-2019 CLIENTS SERVED BY PROGRAM



- **BEHAVIORAL HEALTH SERVICES (SED)** | BHS SED – GENERAL BEHAVIORAL HEALTH, EARLY CHILDHOOD, HOME BASED SERVICES, HOSPITAL LIAISON, SCHOOL BASED SERVICES, WRAPAROUND
- **BEHAVIORAL HEALTH SERVICES (I/DD)** | INTELLECTUAL/DEVELOPMENTAL DISABILITIES SERVICES, SUPPORTS COORDINATION, AUTISM
- **CRISIS CARE** | CRISIS CARE SERVICES
- **CHILD WELFARE** | FOSTER CARE, ADOPTIONS, YOUNG ADULT SELF-SUFFICIENCY (YASS)

