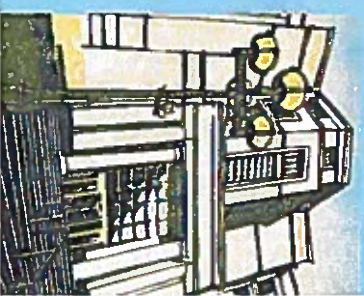


**Michigan Supreme Court
Chief Justice
Bridget McCormack**

**Michigan House Judiciary
Committee
Tuesday, January 28, 2019**

State Court Administrative Office Team

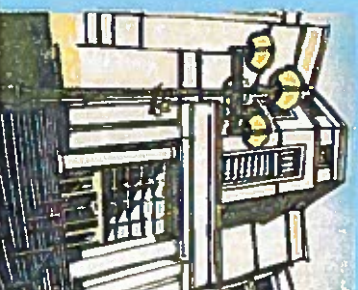
- Milton L. Mack, Jr. (State Court Administrator)
- Dawn Monk (Chief Operating Officer)
- Tom Clement (General Counsel, Legislative Liaison)
- Ed Zobeck (Chief Administrative Officer)
- Larry Royster (Supreme Court Clerk & MSC Chief of Staff)
- John Nevin (Communications Director)





KEY THEMES

- **INDEPENDENCE** – The people want an independent judiciary, free from political pressure, making decisions that are transparent, accountable, and based on the law.
- **ACCESSIBILITY** – Our court system must be accessible to every Michigan citizen, whether or not they can afford a lawyer.
- **ENGAGED** – Michigan judges should be engaged and responsive to the problems and concerns of local communities.
- **EFFICIENT** – Our branch of government must be efficient and prudent with public resources and focused on providing the best possible customer service to individuals, families, businesses and governments alike.



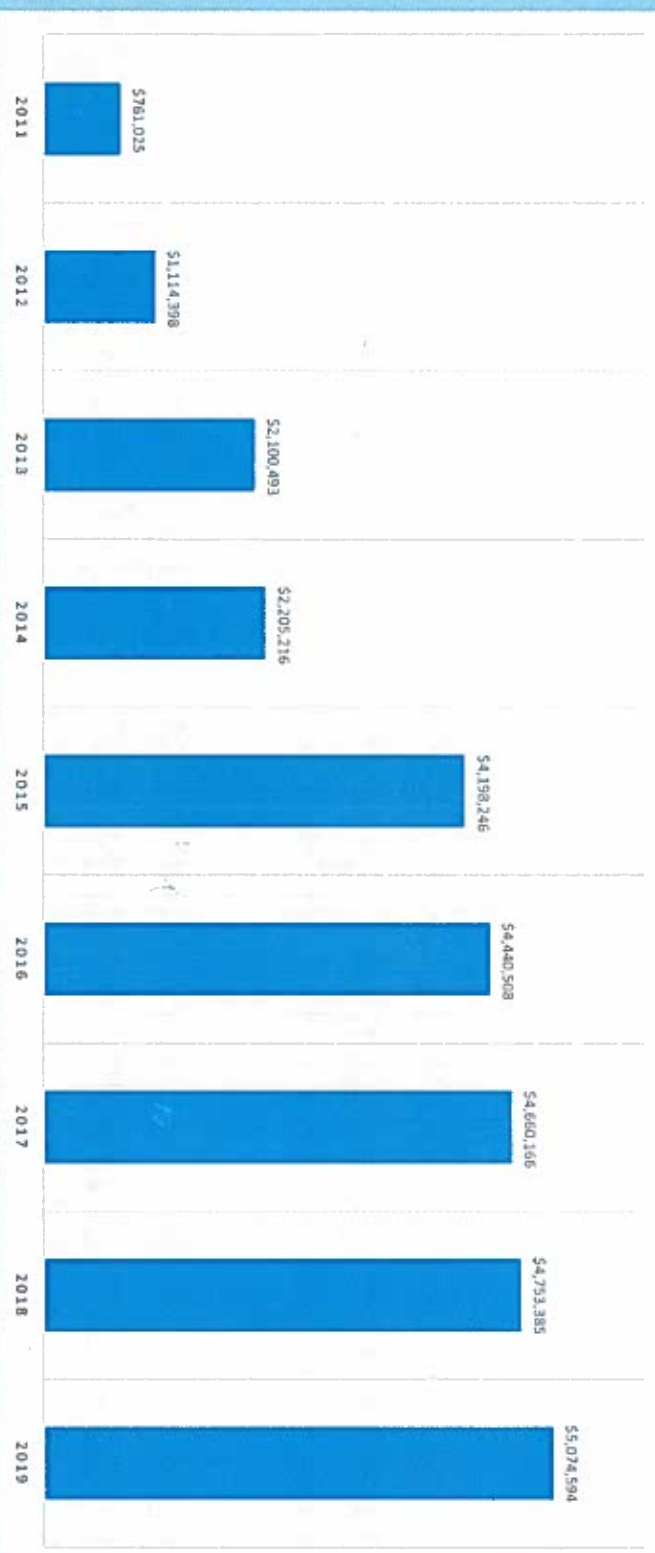
27,000 respondents in our 2018 survey

- 84 percent agreed or strongly agreed that the way their case was handled was fair. 10 percent were neutral. 6 percent disagreed.
- 86 percent either agreed or strongly agreed that they were able to get their business done in a reasonable amount of time. 8 percent were neutral, and 6 percent disagreed.
- 90 percent said the judge/magistrate/referee treated everyone with courtesy and respect. On this question, 6 percent were neutral and 4 percent disagreed.

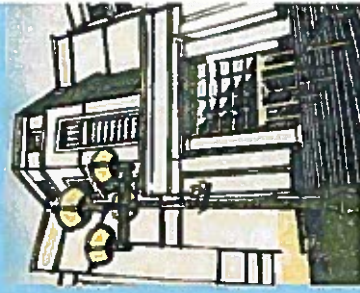
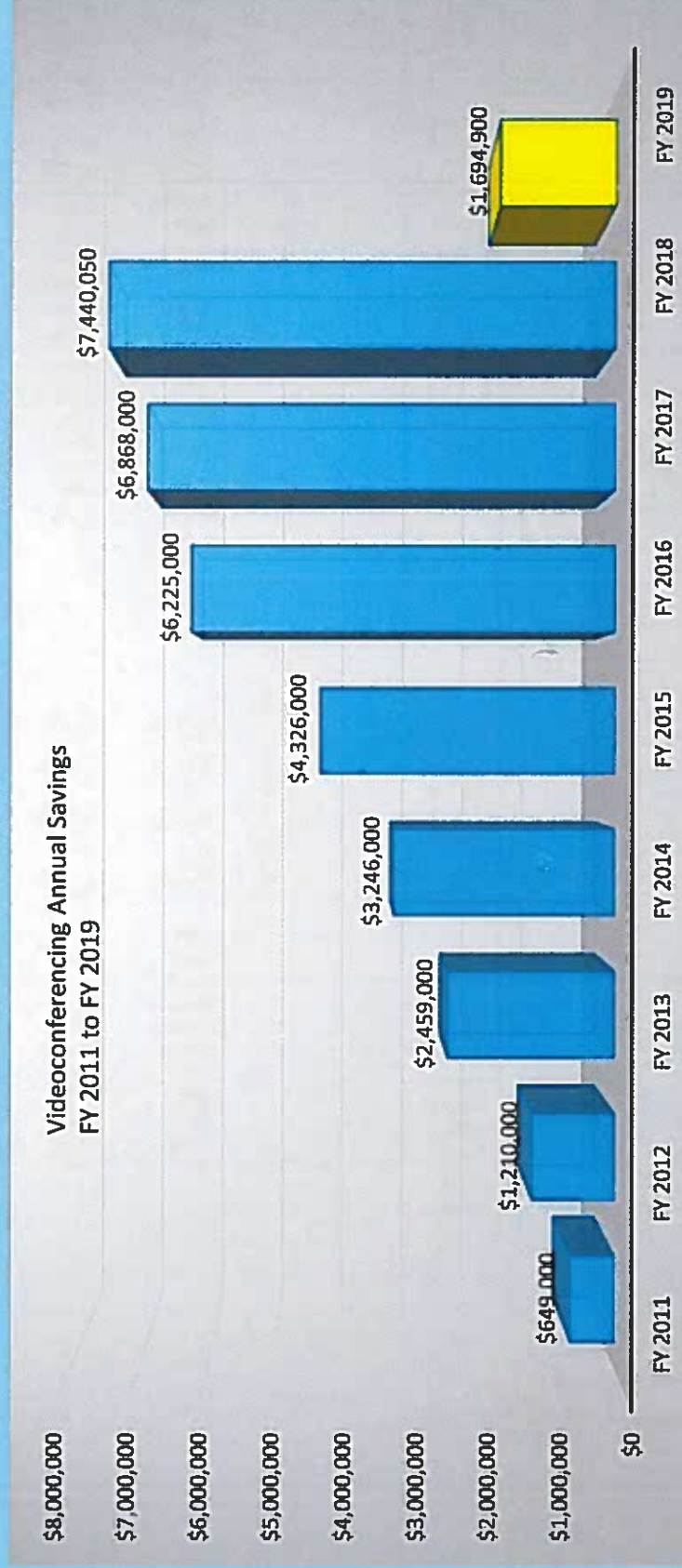


Savings from Judicial Reductions 2011 – 2019 \$29.3 million

ANNUAL SAVINGS FROM JUDICIAL REDUCTIONS



Videoconferencing Cumulative Savings \$34.1 million (FY 2011 – FY 2019)



Total Savings since 2011

Judicial Reductions

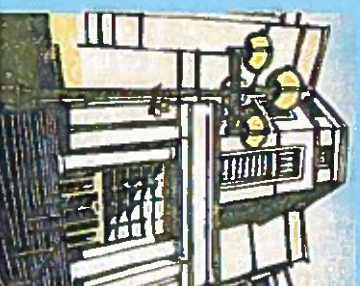
\$29.3 million

Videoconferencing

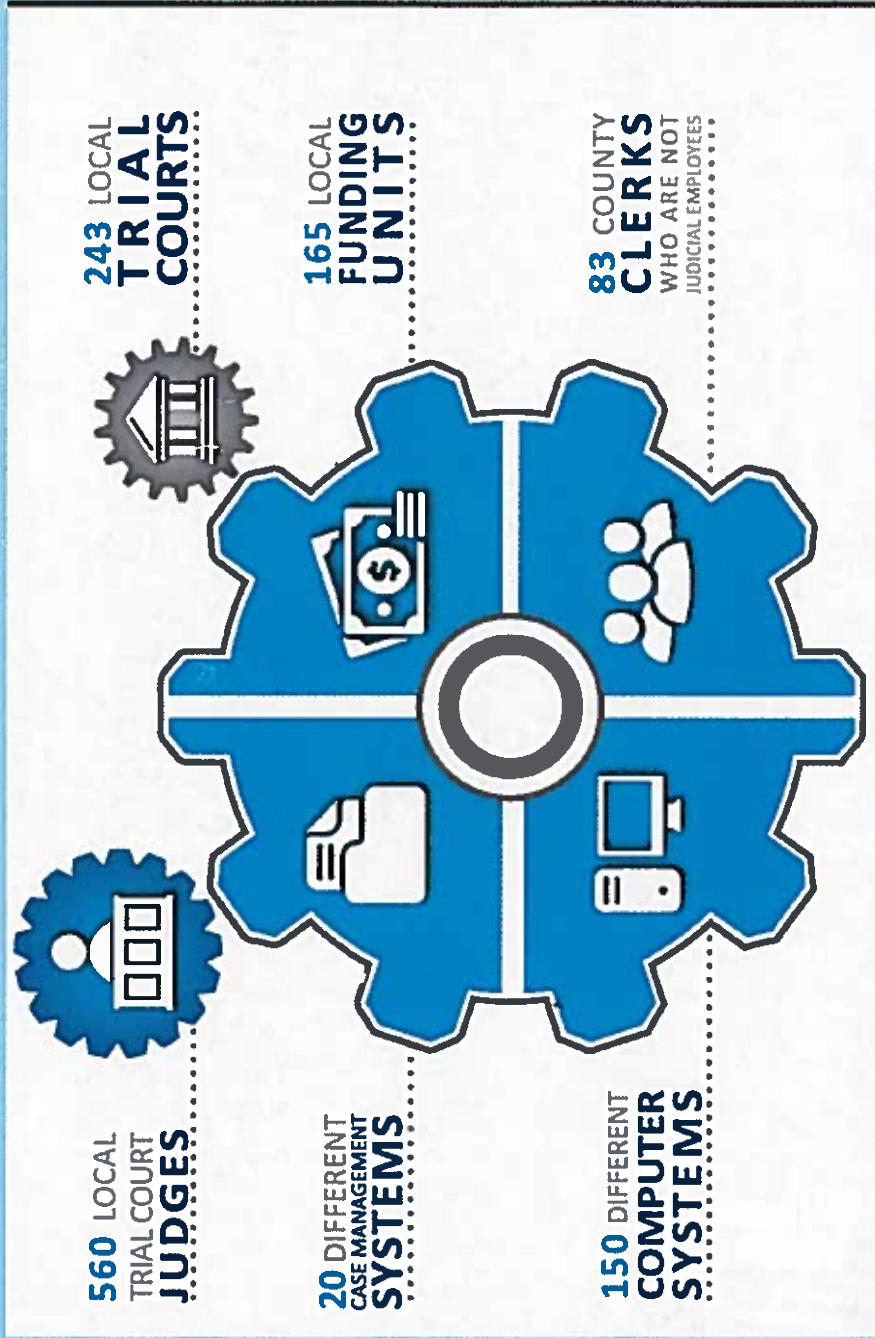
\$34.1 million

TOTAL SAVINGS

\$63.4 million

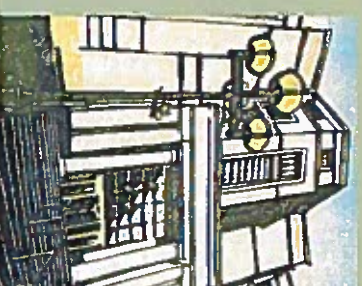


Michigan's Complicated Judiciary



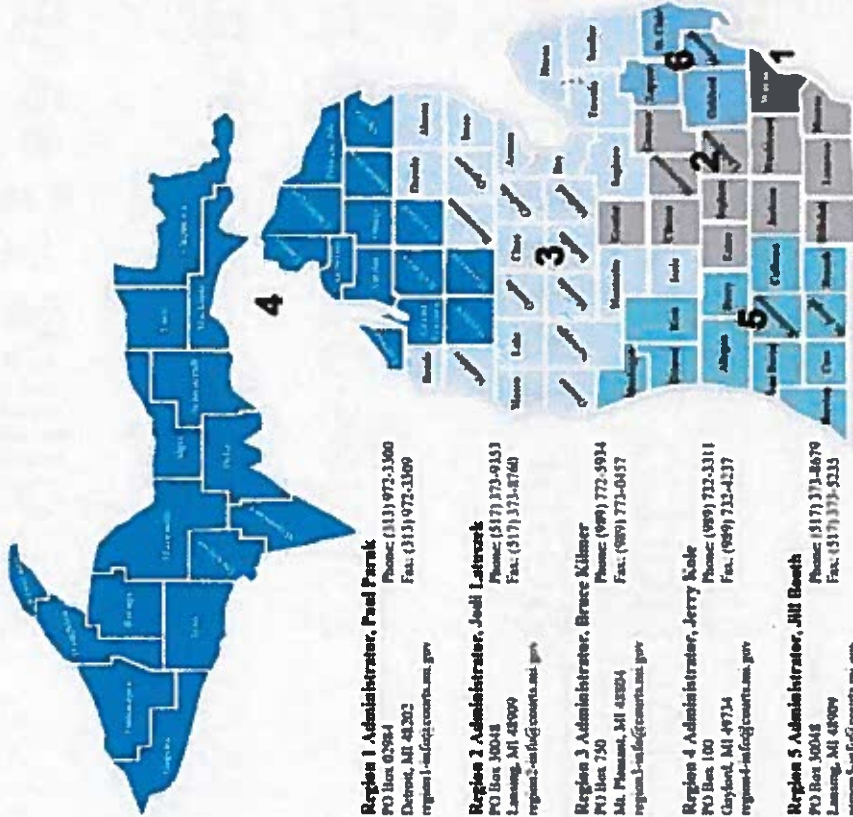
Court Caseloads

Supreme Court	2,000 cases
Court of Appeals	5,000 to 6,000 cases
Probate Court	70,000 cases
Circuit Court	250,000 cases
District Court	3,000,000 cases



State Court Administrative Office Regions

Effective June 1, 2018



Region 1 Administrator, Paul Parak
 PO Box 62984
 Detroit, MI 48202
region1-mi@scj.courts.mi.gov
 Phone: (313) 972-3300
 Fax: (313) 972-3300

Region 2 Administrator, Joel Latrock
 PO Box 30048
 Lansing, MI 48909
region2-mi@scj.courts.mi.gov
 Phone: (517) 373-9333
 Fax: (517) 373-8740

Region 3 Administrator, Bruce Kilmer
 PO Box 750
 Mt. Pleasant, MI 48854
region3-mi@scj.courts.mi.gov
 Phone: (989) 772-9934
 Fax: (989) 772-6457

Region 4 Administrator, Jerry Kade
 PO Box 100
 Clayton, MI 49714
region4-mi@scj.courts.mi.gov
 Phone: (989) 732-3311
 Fax: (989) 732-4337

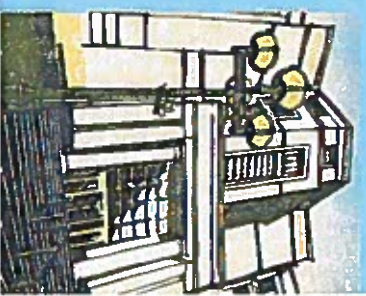
Region 5 Administrator, Bill Booth
 PO Box 30048
 Lansing, MI 48909
region5-mi@scj.courts.mi.gov
 Phone: (517) 373-8679
 Fax: (517) 373-5335

Region 6 Administrator, Jennifer Phillips
 PO Box 62984
 Detroit, MI 48202
region6-mi@scj.courts.mi.gov
 Phone: (313) 972-3300
 Fax: (313) 972-3300

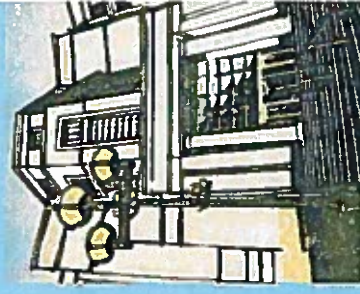
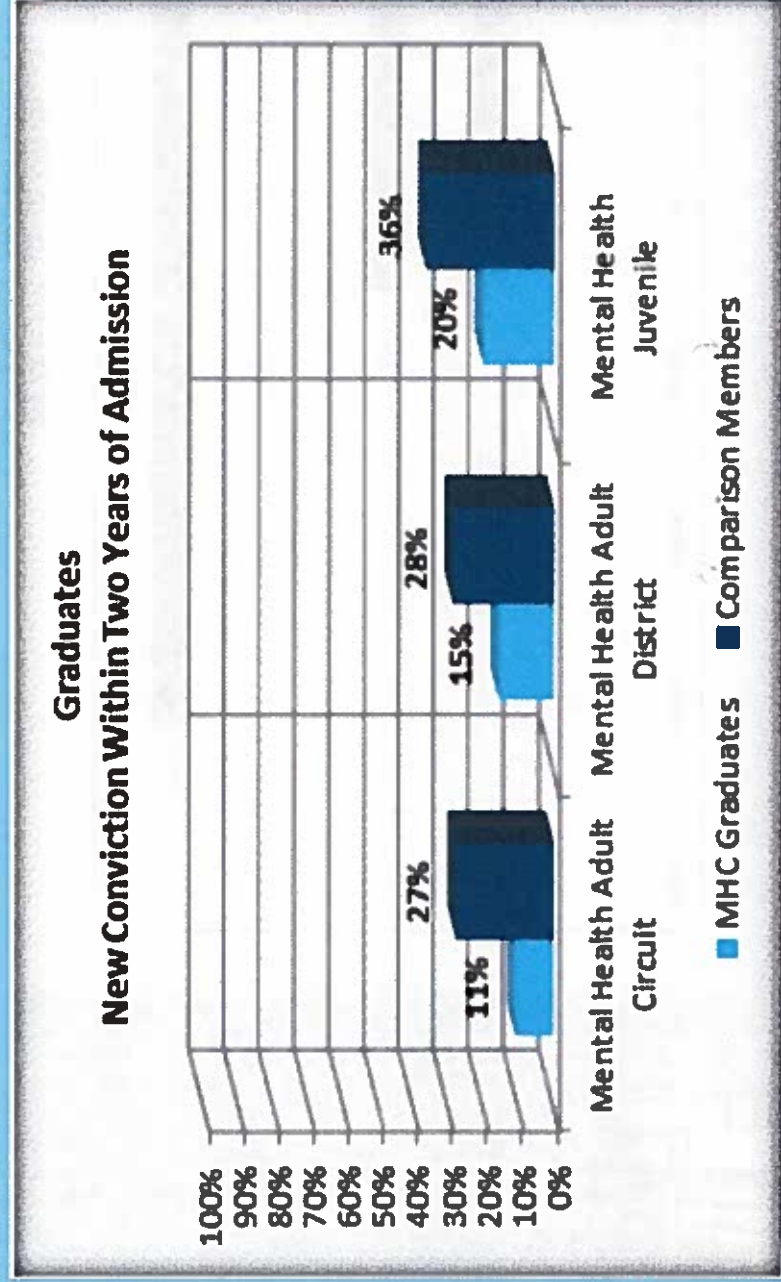


Jury Management Saves \$4 Million

- Rate of jurors responding rose 3.6%.
- Rate of jurors qualified & able to service rose 5.2%.
- Trial courts summoned 20% fewer jurors.
- Nearly 5,000 fewer people had to report for jury duty, saving \$4 million in lost wages/productivity

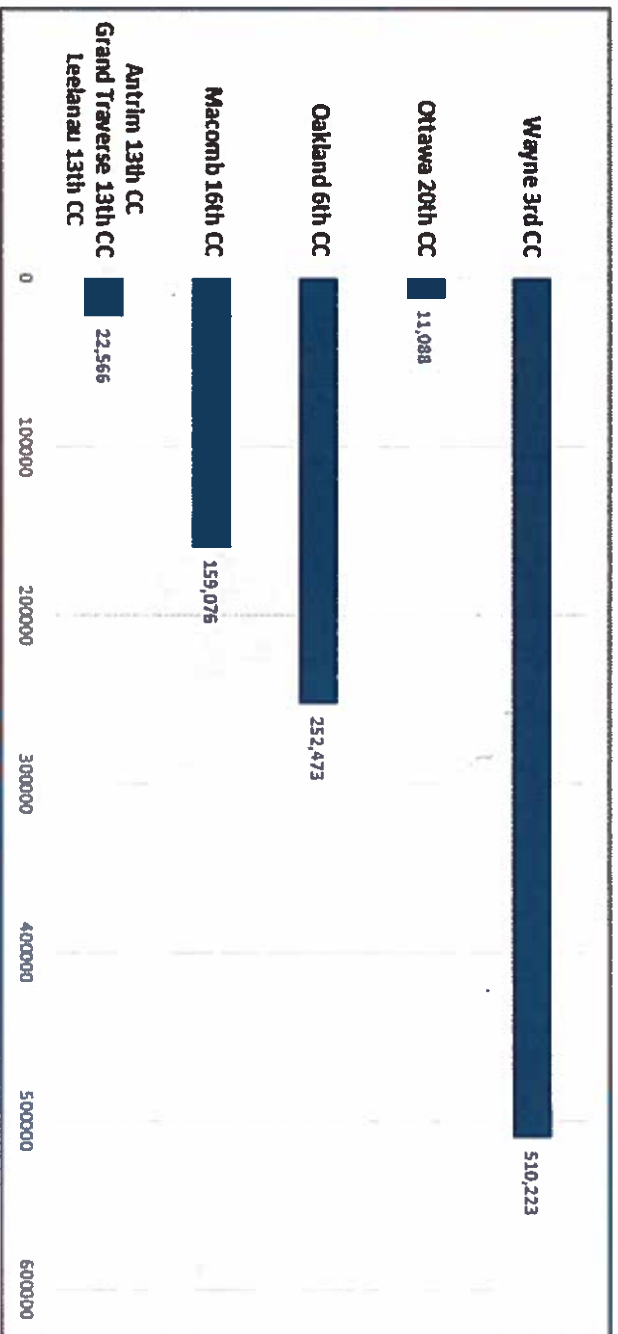


Treatment Courts – Solving Problems Saving Lives



Nearly 1 million e-filings as of 12/31/2018

E-Filings as of 12/31/18



MICHIGAN LEGAL HELP

Helping Michigan residents solve their legal problems

Compare 4/1/2018 to 10/1/2018 MichiganLegalHelp.org At a Glance

Contents of MichiganLegalHelp_website.as.of_10/1/2018

- 69 Toolkits (compared to 64 in April 2018)
- 254 Articles (compared to 183 in April 2018)
- 774 Common Questions (with answers) (compared to 730 in April 2018)
- 49 Do-It-Yourself Tools, which generate 150 possible forms (compared to 48 with 149 possible forms in April 2018)
- 293 Organizations (including "find a lawyer" and "community organizations") (compared to 289 in April 2018)
- 420 Courts (district, circuit, probate, and tribal) (same)
- 8 Videos (same)
- Guide to Legal Help (triage)
- User's Guide, User Survey, After Court Survey, and "Contact Us" link for feedback

Usage of the website

Visits in October 2018: Between August 17, 2012 (the public launch of the site) and September 30, 2018, the website has had over 16 million page views and over 5.7 million visitor sessions. In September 2018, visit rates averaged 37,000 per week. The most popular area of content is Family Law – there have been over 2.9 million visits to the divorce toolkits, and over 624,000 visits to the Do-It-Yourself Divorce tools (visitors can also access the Do-It-Yourself Divorce forms directly from the toolkits). Other popular pieces of content are the Tenant Rights and Responsibilities and Eviction: What is It and How Does It Start articles; Child Support in a Nutshell article; Spousal Support (Alimony) in a Nutshell article; Overview of Personal Protection Orders article; and Expungement toolkits.



