MDHHS: FY23 Budget Executive Recommendation
Strategic Integration Administration
March 2, 2022

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The Strategic Integration Administration (SIA)

in coordination with MDHHS Financial Operations Administration and DTMB:

Helps MDHHS program areas identify and define their needs.	Ensures the initiatives MDHHS pursues align with our goals and priorities.	Acts as a liaison between MDHHS program areas and DTMB to ensure technology meets program needs.	Protects MDHHS data and ensures compliance with data usage laws and regulations.

MDHHS

Management of Information Technology Shortfall

Lean Process Improvement in 2019.

DHHS/DTMB **IT Governance Board** implemented in Jan 2020.

Freeze on **non-essential IT development.**

Vendor **concessions**, contract **renegotiations**, and administrative **reductions.**

Increased financial **oversight** with **detailed and timely** vendor **billing.**

Freeze on most **MDHHS & DTMB hiring**.

MDHHS

MDHHS IT Executive Governance Team

- Sets the IT **vision** and **strategy**.

- Accountable for IT **investment portfolio**.

- All new IT projects must be approved **before execution begins**.

TITLE	SITTING MEMBER
MDHHS Chief Deputy Director - Administration	David Knezek
MDHHS Senior Deputy Director – Financial Operations Administration	Farah Hanley
MDHHS Senior Deputy Director – Strategic Integration Administration	Sudhakar Ramaswamy
DTMB General Manager supporting MDHHS	Nathan Buckwalter

Progress on Investments Funded in FY 2022

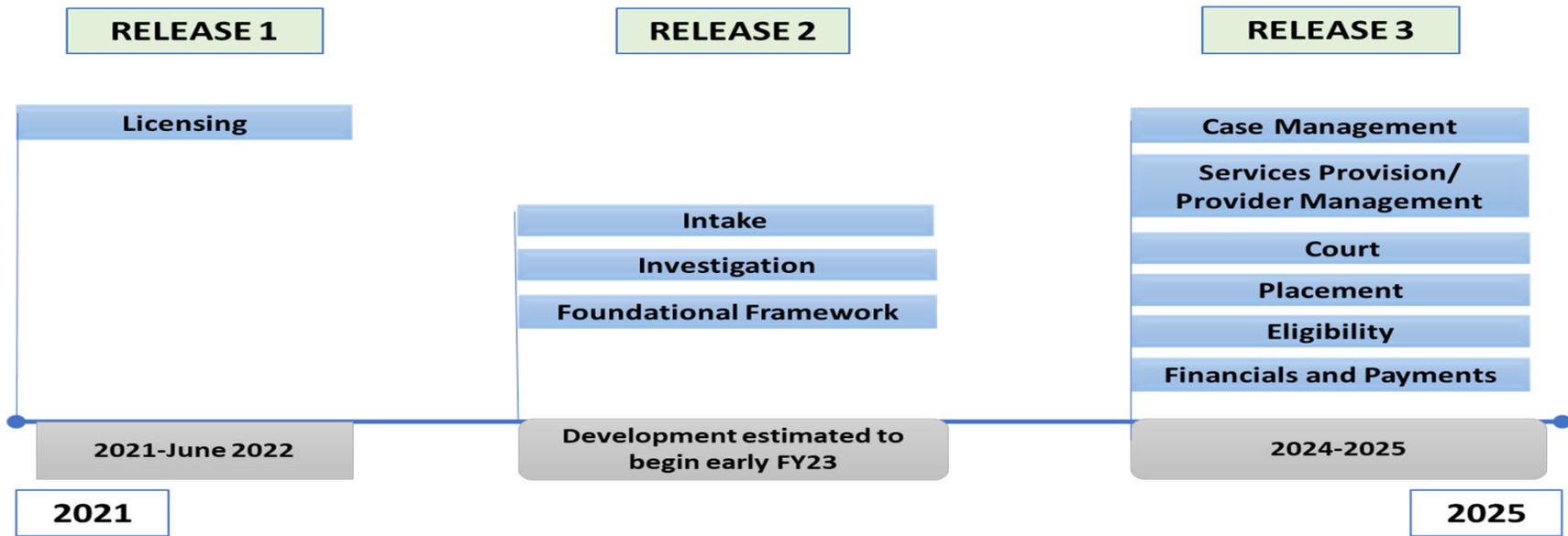# Child Welfare IT Modernization
Status in FY2022

Background

- Received **$16.8M Gross** ($8M GF) in FY 22.

- CSA process of transitioning from MiSACWIS to a **Comprehensive Child Welfare Information System (CCWIS).**

- Completed in phases, with full CCWIS compliance achieved by **2025**.

Progress

- First Module – **Child Welfare Licensing & Foster Care Portal** will be implemented in June 2022.

- Next modules – **Intake**, **Investigation** & **Foundational Framework.**

  o The contracting process is in progress for FY 23 development.

  o Business Process Redesign & Human Centered Design began on February 15th.

M DHHS

Child Welfare IT Modernization
Timeframes

RELEASE 1

Licensing

2021-June 2022

RELEASE 2

Intake

Investigation

Foundational Framework

Development estimated to begin early FY23

RELEASE 3

Case Management

Services Provision/ Provider Management

Court

Placement

Eligibility

Financials and Payments

2024-2025

2021

2025

MDHHS

Home Help Payments
Status in FY2022

Background

- Received **$21.0 million Gross** ($2.1 million GF).

- Home Help Program will transition from payment for services authorized to a **federally mandated payments for services provided** in preparation for Electronic Visit Verification.

- 2019 OAG Home Help Performance Audit.

Progress

- The component of the project to address audit findings is close to completion.

- Moving Home Help payments into the MMIS (**Medicaid Management Information System – CHAMPS**)is in design stages.

- Analysis work on a comprehensive **Electronic Visit Verification** system is in progress.

M DHHS

Governor Whitmer's Executive Budget Recommendation

FY 2023

Child Welfare IT Modernization

Context

- **Aging and failing** IT system, MiSACWIS.

- Continue planned roadmap with recommended **modular implementation**.

Response

- Continue to develop and implement Release 2 modules: **Intake**, **Investigation** and **Foundational Framework**.

- Begin release 3 planning: **Human Centered Design** & **Business Process Redesign**.

Expected impact

- **Improved outcomes** for kids and families & **caseworker satisfaction** and retention.

- **Improved data collection,** data-driven decision making & assessment of **program performance**.

- **Compliance** with federal regulations.

M DHHS

Vital Records Modernization

Context

- **Marriage** and **divorce certificates** are paper processes.

- **Electronic Death Reporting System** is aging and not widely used by physicians.

- Significant **delays** in registering and issuing vital records, and in compiling key vital statistics, including cause and location of death.

Response

- Addition of marriage, divorce, and death modules to **Vital Events Registration Application (VERA),** a platform adopted in 2020 for birth registration.
- Funded through **DTMB Information Technology (IT) Investment Fund**.

Expected Impact

- **Improved availability** of vital records to Michigan residents.

- **Timely** and **accurate** mortality data for public health.

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