

**Michigan Veterans Affairs Agency Quarterly Report
FY2017 Q3**

<u>Michigan Veterans Affairs Agency</u>	2 - 17
Detroit FDC Data 2017	2
Michigan Veterans Coalition Grant	3 - 5
MVAA Veteran Service Officers	6 - 9
County Counselor Training	10 - 13
County Incentive Grant	14
Michigan Veterans Trust Fund	15
Veteran Outreach	16-17
<u>Michigan Veterans Health System</u>	18 - 34
Quality of Care Data	18 - 19
Budget Summary	20 - 23
Census & Demographic Report	24 - 25
MVHS Modernization Update	26 - 30
Audit & Survey Summary & Corrective Action Status Update	31 - 34

Detroit FDC Data 2017 (YTD)

POA	POA Code	Total Receipts	FDC Claims	FDC %	FDC Excluded	Adjusted FDC Receipts (Receipts Less Excluded)	FDC Adjusted %	Exclusion Rate
FY17								
Vietnam Veterans of America (VVA)	70	505	362	71.7%	73	289	57.2%	20.2%
Paralyzed Veterans of America (PVA)	71	95	52	54.7%	5	47	49.5%	9.6%
American Legion (AL)	74	3,123	2,344	75.1%	417	1,927	61.7%	17.8%
AMVETS	77	107	71	66.4%	14	57	53.3%	19.7%
Disabled American Veterans (DAV)	83	3,727	2,924	78.5%	565	2,359	63.3%	19.3%
Marine Corp League (MCL)	88	517	401	77.6%	77	324	62.7%	19.2%
Military Order of the Purple Heart (MOPH)	89	692	534	77.2%	91	443	64.0%	17.0%
Veterans of Foreign Wars (VFW)	97	3,599	2,778	77.2%	447	2,331	64.8%	16.1%
State of Michigan Veterans Affairs	8FE	498	420	84.3%	61	359	72.1%	14.5%
All Other POAs	N/A	1,189	815	68.5%	213	602	50.6%	26.1%
No POA on Record	N/A	1,551	1,120	72.2%	276	844	54.4%	24.6%
FY17 Totals		15,603	11,821	75.8%	2,239	9,582	61.4%	18.9%
Michigan Veteran Coalition		12,258	9,395	76.6%	1,675	7,720	63.0%	17.8%
Michigan Veteran Coalition + MVAA		12,756	9,815	76.9%	1,736	8,079	63.3%	17.7%
MVAA		498	420	84.3%	61	359	72.1%	14.5%
Non-Coalition POA/No POA		2,847	2,006	70.5%	503	1503	52.8%	25.1%

Michigan Veterans Coalition Grant						
FY17						
VSO Grant Expenditures (\$)	TOTAL YTD	Q1	Q2	Q3	Q4	
\$ for Service Hours Provided	\$ 3,399,651.50	\$1,056,184.00	\$1,159,927.00	\$ 1,183,540.50		
VSO Grant: FDC Rates	TOTAL YTD	Q1	Q2	Q3	Q4	
FDC Rate	63.0%	63.8%	61.7%	62.9%		
Claims Submitted - Cumulative	12,258	5,418	3,099	3,741		
FDC Claims Submitted (Adj)- Cumulative	7,720	3,457	1,911	2,352		
VSO Grant: Service Hours	TOTAL YTD	Q1	Q2	Q3	Q4	
Service Hours Reported	99,994	31,064	34,116	34,814	-	
VSO Work	74,539	23,181	25,664	25,695		
VSO Training	3,904	902	1,158	1,844		
Admin Work	21,334	6,940	7,239	7,155		
Admin Training	217	42	56	120		
Total Claims Submitted (All Types)	21,130	8,570	6,999	5,561	-	
Burial Allowance Claims Submitt	699	248	224	227		
Clothing Allowance	116	50	39	27		
Death Pension	1,134	434	420	280		
DIC Claims Submitted	705	269	268	168		
Educational Claims	215	108	67	40		
Non-Service Connected Pension	1,527	571	515	441		
SA Automobile	192	63	118	11		
SA Housings	67	15	23	29		
Service Connected Comp	15,770	6,447	5,068	4,255		
Waivers	705	365	257	83		
Other Support Services	11,524	3,453	3,964	4,107	-	
CHAMPVA Applications	370	148	115	107		
Form 9	858	325	300	233		
Healthcare Enrollment Apps	1,168	476	393	299		
Hearings	309	107	96	106		
Legal Briefs/646	988	263	413	312		
Notice of Disagreement	1,444	499	557	388		
Rating Board Appearances	6,387	1,635	2,090	2,662		

MVC Activity
 Per Prosperity Region
 October 2016 through June 2017

	01	02	03	04	05	06	07	08	09	10	TOTAL
CLAIMS											
01 - Burial Allowance Claims Submitt	18.00	1.00	15.00	31.00	39.00	13.00	19.00	29.00	28.00	506.00	699.00
03 - Clothing Allowance	1.00	0.00	5.00	12.00	10.00	0.00	0.00	18.00	5.00	65.00	116.00
04 - Death Pension	77.00	1.00	11.00	125.00	57.00	25.00	22.00	79.00	75.00	662.00	1,134.00
05 - DIC Claims Submitted	16.00	1.00	14.00	58.00	53.00	6.00	44.00	13.00	21.00	479.00	705.00
06 - Educational Claims	13.00	0.00	2.00	20.00	20.00	11.00	0.00	6.00	5.00	138.00	215.00
11 - Non-Service Connected Pension	43.00	2.00	17.00	202.00	119.00	17.00	11.00	242.00	85.00	789.00	1,527.00
14 - SA Automobile	0.00	0.00	105.00	5.00	6.00	1.00	0.00	0.00	0.00	75.00	192.00
15 - SA Housings	8.00	0.00	1.00	18.00	2.00	1.00	2.00	11.00	2.00	22.00	67.00
16 - Service Connected Comp	847.00	117.00	414.00	1,380.00	1,439.00	242.00	217.00	1,507.00	819.00	8,788.00	15,770.00
17 - Waivers	9.00	2.00	20.00	44.00	39.00	0.00	5.00	16.00	75.00	495.00	705.00
Total CLAIMS	1,032.00	124.00	604.00	1,895.00	1,784.00	316.00	320.00	1,921.00	1,115.00	12,019.00	21,130.00
SUPPORT											
02 - CHAMPVA Applications	30.00	1.00	5.00	62.00	70.00	12.00	6.00	46.00	30.00	108.00	370.00
07 - Form 9	27.00	2.00	12.00	74.00	52.00	12.00	3.00	18.00	27.00	631.00	858.00
08 - Healthcare Enrollment Apps	80.00	16.00	57.00	197.00	243.00	70.00	11.00	210.00	104.00	180.00	1,168.00
09 - Hearings	0.00	0.00	0.00	0.00	9.00	1.00	1.00	0.00	0.00	298.00	309.00
10 - Legal Briefs/646	31.00	0.00	174.00	1.00	97.00	0.00	0.00	0.00	0.00	685.00	988.00
12 - Notice of Disagreement	48.00	6.00	23.00	101.00	139.00	29.00	54.00	25.00	44.00	975.00	1,444.00
13 - Rating Board Appearances	135.00	0.00	1,541.00	2.00	91.00	1.00	13.00	3.00	0.00	4,601.00	6,387.00
18 - Other	9,549.00	2,768.00	4,731.00	11,663.00	6,081.00	3,916.00	1,546.00	3,712.00	5,439.00	195,682.00	245,087.00
Total SUPPORT	9,900.00	2,793.00	6,543.00	12,100.00	6,782.00	4,041.00	1,634.00	4,014.00	5,644.00	203,160.00	256,611.00
TOTAL ACTIVITY	10,932.00	2,917.00	7,147.00	13,995.00	8,566.00	4,357.00	1,954.00	5,935.00	6,759.00	215,179.00	277,741.00
HOURS DETAIL											
41 - VSO Work	4,869.75	1,084.50	2,330.50	6,966.50	5,265.25	1,946.00	2,018.50	3,032.25	3,557.75	43,467.75	74,538.75
42 - VSO Training	197.25	0.00	58.75	147.50	475.25	32.00	36.00	90.25	33.75	2,832.50	3,903.25
43 - Admin Work	14.50	0.00	0.00	0.00	0.00	0.00	40.00	0.00	0.00	21,279.75	21,334.25
44 - Admin Training	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	217.50	217.50
Total HOURS DETAIL	5,081.50	1,084.50	2,389.25	7,114.00	5,740.50	1,978.00	2,094.50	3,122.50	3,591.50	67,797.50	99,993.75

Michigan Veterans Coalition Expense Report - MVAA Summary

07/07/17

October 2016 through June 2017

	Oct 16	Nov 16	Dec 16	Jan 17	Feb 17	Mar 17	Apr 17	May 17	Jun 17	TOTAL
Income										
MVAA INVOICED FOR MONTH	376,167.50	349,401.00	330,616.00	375,606.50	360,442.50	423,978.00	366,033.00	417,775.00	387,732.00	3,399,651.50
Total Income	376,167.50	349,401.00	330,616.00	375,606.50	360,442.50	423,978.00	366,033.00	417,775.00	387,732.00	3,399,651.50
Expense										
01 DIRECT EMPLOYEE EXP										
COMPENSATION	203,662.91	217,768.14	257,432.04	208,576.44	207,345.06	223,568.62	202,083.01	210,768.54	263,962.45	1,997,427.21
EMPLOYEE BENEFITS	42,049.08	50,858.77	48,175.46	54,380.12	50,111.48	72,662.04	46,366.71	43,381.57	40,515.80	449,501.03
EMPLOYER TAXES	16,257.80	18,352.86	23,973.33	21,894.44	21,750.69	29,863.35	17,199.69	14,953.97	19,839.08	160,109.71
TRAINING & TRAVEL										
Air Fare	347.00	0.00	0.00	234.30	0.00	660.10	369.00	0.00	0.00	1,610.30
Lodging	6,644.53	1,696.96	0.00	477.57	2,159.35	986.50	0.00	12,349.74	3,051.12	26,816.00
Meals	444.00	178.52	0.00	909.37	436.89	2,032.50	397.06	3,270.78	954.18	8,168.28
Misc	6,863.31	7,247.52	7,072.83	7,004.86	6,240.79	8,996.44	8,281.61	7,970.92	9,284.96	69,075.34
Misc - Travel	3,419.80	32.00	59.89	112.00	32.00	734.64	32.00	112.00	0.00	4,526.43
Parking	211.50	1,033.00	140.00	1,130.00	112.00	381.15	580.00	830.00	970.00	5,387.65
Per Diem	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Registration Fees	0.00	100.00	0.00	0.00	115.64	1,757.00	0.00	0.00	0.00	1,972.64
Tolls	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total TRAINING & TRAVEL	18,041.27	10,268.03	7,272.82	9,867.00	9,087.78	15,143.34	9,669.67	24,532.21	14,256.51	118,163.63
WORKMANS COMP	260.42	278.14	325.99	520.57	130.73	281.76	3,082.67	189.63	786.39	5,866.30
Total 01 DIRECT EMPLOYEE EXP	280,451.48	297,376.04	338,183.64	295,338.57	288,465.94	339,524.31	278,401.75	293,955.92	339,360.23	2,751,057.88
02 SUPPORT COSTS										
EDUCATIONAL MATERIALS	185.00	1,261.69	0.00	87.60	866.95	645.01	0.00	300.00	0.00	3,376.45
ELECTRONICS	3,182.89	1,894.80	730.76	690.33	571.99	2,890.13	2,253.38	2,872.46	2,147.67	17,234.50
INSURANCES	0.00	645.17	1,835.55	310.42	3,374.10	149.84	0.00	0.00	822.50	7,237.56
PHONES	2,720.96	2,358.67	4,134.07	1,530.83	1,937.79	1,976.90	2,499.30	2,468.83	1,185.24	19,912.18
PRINTING	111.47	475.75	62.87	74.18	401.65	209.94	108.81	452.83	328.28	2,223.59
Total 02 SUPPORT COSTS	6,200.41	6,656.06	6,763.25	2,703.37	6,252.48	5,871.82	4,861.49	6,093.72	4,581.69	49,984.31
03 ADMINISTRATIVE										
BUILDING COSTS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
EQUIPMENT COSTS	4,875.01	3,110.56	1,892.09	3,641.34	2,396.37	2,822.72	5,484.96	1,000.49	1,145.83	26,259.37
MISCELLANEOUS	197.33	235.69	203.88	60.55	0.00	0.00	0.00	0.00	372.60	1,070.05
OFFICE SUPPLIES & BANK FEES	1,817.81	1,594.78	2,571.19	772.61	3,320.00	1,994.33	4,247.44	635.14	1,210.84	18,364.15
PROFESSIONAL SERVICES	15,231.63	15,132.36	9,853.14	9,548.95	9,362.78	17,200.08	9,462.78	9,608.33	9,930.66	105,330.71
PUBLIC RELATIONS	522.13	271.69	560.12	115.32	861.78	267.42	468.57	0.00	126.44	3,193.47
Total 03 ADMINISTRATIVE	22,443.91	20,245.09	15,170.42	14,138.77	15,940.93	22,284.55	19,663.75	11,443.96	12,766.37	154,217.75
04 OTHER COSTS										
Other Costs	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	35.00	35.00
Total Expense	309,995.80	324,377.21	360,117.31	312,160.71	310,659.35	367,680.68	302,926.89	311,493.60	306,763.29	2,855,294.94
Net Income	67,071.70	25,023.79	-29,501.31	63,445.79	49,782.15	56,297.32	63,106.01	106,281.40	40,968.71	444,356.56

Quarterly Report: VSO Detail FY17

MVA Veteran Service Officers		2017			
MVA VSOs: FDC Rates	TOTAL YTD	Q1	Q2	Q3	Q4
FDC Rate	72.1%	69.1%	67.6%	79.4%	
Claims Submitted - Cumulative	498	188	145	165	
FDC Claims Submitted (Adj)- Cumulative	359	130	98	131	
MVA VSOs: Service Provision	TOTAL YTD	Q1	Q2	Q3	Q4
Claims Submission	682	187	253	242	-
S/C Compensation	534	141	193	200	
NSC Pension Claims	80	28	31	21	
D & I Compensation Claims	13	3	5	5	
Death Pension Claims	25	8	11	6	
Burial Allowance Claims	14	2	7	5	
Education Claims	5	3	-	2	
Champ VA Applications	5	-	3	2	
Special Adapted Automobile	1	-	1	-	
Special Adaptive Housing	5	2	2	1	
Clothing Allowance & Waivers	-	-	-	-	
Other Support Services	13,970	4,792	4,383	4,795	-
VA Files Reviewed	2,382	845	812	725	
Phone Contacts	6,509	2,077	2,097	2,335	
Contacts/Interviews	4,779	1,777	1,371	1,631	
MVRSC Referred Contacts/Interviews	141	43	53	45	
Rating Board Appearances	1	1	-	-	
HealthCare Enrollment Applications	25	7	7	11	
Notice of Disagreement	74	27	25	22	
Form 9	33	8	10	15	
Legal Briefs/646	26	7	8	11	
Hearings	9	3	2	4	
Power of Attorney	300	89	98	113	
Recoveries	\$ 8,044,852	\$ 2,294,513	\$ 3,112,590	\$ 2,637,750	\$ -
Compensation (New Claims)	\$ 2,116,356	\$ 488,039	\$ 763,083	\$ 865,234	
Compensation (Increases in Award)	\$ 3,434,727	\$ 996,643	\$ 1,461,166	\$ 976,917	
Compensation (C&C)	\$ 787,514	\$ 256,247	\$ 244,303	\$ 286,964	
Pension (New Claims)	\$ 922,663	\$ 368,225	\$ 386,590	\$ 165,848	
Pension (Increases in Award)	\$ 160,291	\$ 28,424	\$ 76,392	\$ 55,475	
Pension (C&C)	\$ 49,801	\$ 49,801	\$ -	\$ -	
Education Benefits	\$ 69,764	\$ 1,079	\$ 14,985	\$ 53,700	
Miscellaneous	\$ 76,321	\$ 19,281	\$ 44,576	\$ 12,465	
Death Indemnity & Compensation	\$ 233,543	\$ 56,548	\$ -	\$ 176,996	
Death Pension	\$ 181,405	\$ 27,576	\$ 116,146	\$ 37,683	
Burial Allowance	\$ 12,467	\$ 2,650	\$ 3,349	\$ 6,468	

ACTIVITIES

	16-Oct	16-Nov	16-Dec	17-Jan	17-Feb	17-Mar	17-Apr	17-May	17-Jun	17-Jul	17-Aug	17-Sep	FYTD	Q1	Q2	Q3
VA Files Reviewed	281	274	290	272	295	245	245	189	291				2382	845	812	725
Phone Contacts	719	746	612	780	664	653	653	796	886				6509	2077	2097	2335
Personal Contacts/Interviews (excluding MVRSC referrals)	795	644	338	347	547	477	477	376	778				4779	1777	1371	1631
MVRSC Referred Personal Contacts/Interviews	24	12	7	20	14	19	19	12	14				141	43	53	45
Rating Board Appearances	0	1	0	0	0	0	0	0	0				1	1	0	0
S/C (Disability) Compensation Claims	50	42	49	66	67	60	60	66	74				534	141	193	200
NSC Pension Claims	6	5	17	16	8	7	7	8	6				80	28	31	21
Dependency & Indemnity Compensation Claims	0	1	2	4	1	0	0	3	2				13	3	5	5
Death Pension Claims	3	2	3	5	3	3	3	2	1				25	8	11	6
Burial Allowance Claims	1	0	1	5	1	1	1	1	3				34	2	7	5
Education Claims	3	0	0	0	0	0	0	0	2				5	3	0	2
HealthCare Enrollment Applications	3	4	0	1	1	5	5	2	4				25	7	7	11
Champ VA Applications	0	0	0	1	1	1	1	0	1				5	0	3	2
Notice of Disagreement	11	6	10	8	10	7	7	10	5				74	27	25	22
Form 9	3	3	2	4	0	6	6	3	6				33	8	10	15
Legal Briefs/646	2	3	2	1	1	6	6	3	2				26	7	8	11
Hearings	0	2	1	0	1	1	1	2	1				9	3	2	4
Special Adapted Automobile	0	0	0	0	1	0	0	0	0				1	0	1	0
Special Adaptive Housing	1	1	0	0	0	0	0	1	0				3	2	0	1
Power of Attorney	28	28	33	33	26	39	39	46	28				300	89	98	113
Clothing Allowance & Waivers	0	0	0	0	0	0	0	0	0				0	0	0	0
Others	48	50	64	73	55	73	73	68	66				570	162	201	207
TOTALS	1978	1824	1431	1636	1696	1603	1603	1588	2170	0	0	0	15529	5233	4935	5361

**State of Michigan Veteran Service Officers
Recoveries for the FY 2017**

TOTAL AWARD DOLLARS

TYPE of BENEFIT	16-Oct	16-Nov	16-Dec	17-Jan	17-Feb	17-Mar	17-Apr	17-May	17-Jun	17-Jul	17-Aug	17-Sep
Compensation New Claims	\$261,182.66	\$97,563.15	\$129,293.30	\$221,862.73	\$196,736.45	\$344,484.49	\$450,131.72	\$238,612.17	\$176,489.80			
Compensation Increases In Awards	\$265,375.49	\$300,743.59	\$430,524.32	\$643,597.67	\$163,758.00	\$653,810.65	\$247,976.56	\$346,426.40	\$382,514.45			
Compensation - C&C	\$121,042.16	\$127,355.64	\$7,849.44	\$88,217.04	\$110,551.08	\$45,535.08	\$88,528.92	\$33,582.12	\$164,852.80			
Pension- New Claims	\$186,072.00	\$97,653.00	\$84,500.00	\$174,195.00	\$83,325.00	\$131,069.88	\$62,426.00	\$44,000.00	\$59,422.00			
Pension- Increase in Award	\$26,280.00	\$0.00	\$2,144.00	\$23,354.00	\$20,220.00	\$32,818.00	\$0.00	\$12,455.00	\$43,020.00			
Pension - C&C	\$0.00	\$12,864.00	\$36,937.32	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00			
Education Benefits	\$1,078.50	\$0.00	\$0.00	\$1,823.49	\$13,161.50	\$0.00	\$0.00	\$44,205.96	\$9,494.17			
Miscellaneous	\$19,280.64	\$0.00	\$0.00	\$0.00	\$14,819.54	\$29,756.52	\$0.00	\$12,464.76	\$0.00			
Death Indemnity and Compensation	\$21,287.14	\$15,148.28	\$20,112.16	\$0.00	\$0.00	\$0.00	\$15,095.52	\$84,501.34	\$77,398.91			
Death Pension	\$27,576.00	\$0.00	\$0.00	\$36,765.00	\$0.00	\$79,381.00	\$4,947.00	\$20,208.00	\$12,528.00			
Burial Allowance	\$0.00	\$0.00	\$2,650.00	\$2,000.00	\$1,349.00	\$0.00	\$0.00	\$6,468.00	\$0.00			
TOTALS	\$929,174.59	\$651,327.66	\$714,010.54	\$1,191,814.93	\$603,920.57	\$1,316,855.62	\$869,105.72	\$842,923.75	\$925,720.13	\$0.00	\$0.00	\$0.00



TOTALS	Q1	Q2	Q3
\$2,116,356.47	\$488,039.11	\$763,083.67	\$865,233.69
\$3,434,727.13	\$996,643.40	\$1,461,166.32	\$976,917.41
\$787,514.28	\$256,247.24	\$244,303.20	\$286,963.84
\$922,662.88	\$368,225.00	\$388,589.88	\$165,848.00
\$160,291.00	\$28,424.00	\$76,392.00	\$55,475.00
\$49,801.32	\$49,801.32	\$0.00	\$0.00
\$69,763.62	\$1,078.50	\$14,984.99	\$53,700.13
\$76,321.46	\$19,280.64	\$44,576.06	\$12,464.76
\$233,543.35	\$56,547.58	\$0.00	\$176,995.77
\$181,405.00	\$27,576.00	\$116,146.00	\$37,683.00
\$12,467.00	\$2,650.00	\$3,349.00	\$6,468.00
\$8,044,853.51	\$2,294,512.79	\$3,112,591.12	\$2,637,749.60

County Counselor Training
Attendance Record

County	Name	Spring 2017
		117
		144
		81.3%

County Counselors Trained
Total County Counselors
% County Counselors Trained

County Counselor Training
Attendance Record

<u>County</u>	<u>Name</u>	<u>Spring 2017</u>
Alcona	Tony Atkinson	x
Alger	Glenn Marshall	
Allegan	Jacquelyn King	x
Allegan	Sherry Owens	x
Allegan	Lauren Patterson	x
Alpena	David Henning	
Alpena	George Stevens	x
Antrim	Tim Cary	x
Antrim	Deborah Peters	x
Baraga	Brent Schneider	
Barry	Patrick Jansens	
Bay	Arthur Schupback	x
Berrien	Lell Lull	x
Berrien	Marci Vernasco	
Branch	Stacey Hapner	x
Branch	Charles Scott	x
Calhoun	Luann Cape	x
Calhoun	Aaron Edlefson	x
Calhoun	Kristina Higgins	x
Cass	Tom Green	x
Charlevoix	John Hess	x
Charlevoix	Cheryl Young	
Cheboygan	Sara Cunningham	x
Cheboygan	Richard Wiles	x
Chippewa	Jacqueline Haske	x
Clare	Renee Haley	x
Crawford	Jack Jackson	x
Crawford	Judy Umlor	
Delta	David Dziejwior	x
Dickinson	Michael Miller	
Eaton	Tom Lewis	
Emmet	James Alton	
Emmet	Richard Wiertalla	x
Genesee	Carrie Burns	
Genesee	John Nelson	x
Genesee	Gary Putinsky	x
Genesee	Jeanne Thick	
Gladwin	Krystal Peck	x
Gogebic	John Frello	x
Grand Travers	Jaime Beeman	
Grand Travers	Charles Lerchen	x
Grand Travers	Joseph Meredith	x
Grand Travers	Angela Merz	x
Grand Travers	Pat Muoio	
Grand Travers	Erin Whitney	x
Gratiot	Rodolfo Diaz-Pons	x
Hillsdale	Kenneth Bengé	
Hillsdale	Renae Shircliff	

County Counselor Training
Attendance Record

<u>County</u>	<u>Name</u>	<u>Spring 2017</u>
Huron	Judy Reimann	x
Huron	Stephen Young	x
Ingham	Natrenah Blackstock	x
Ingham	Ken Love	x
Ingham	Amy Pocan	x
Ingham	John Taylor	x
Iosco	Henry Altman	x
Iron	Gerald Williams	x
Isabella	Ian Welch	x
Jackson	David Welihan	
Kalamazoo	Mike Hoss	x
Kalkaska	Melanie Pauch	x
Kent	Carrie Anderson	x
Kent	Santiago Estrada	x
Kent	Richard Goodrich	x
Kent	Ryan Grams	x
Kent	Anthony Moore	
Lapeer	Cheryl Burrough	x
Lapeer	Denise Owen	x
Lapeer	Edward Ronders	x
Lenawee	Kelley Elliot	x
Lenawee	Tammy Sheldon	x
Livingston	Rose Kenny	x
Livingston	Nicholas Koulchar	x
Livingston	Dawn Learst	x
Livingston	Jon Waggoner	x
Luce	Rick Minard	x
Mackinac	Richard Litzner	x
Macomb	Mary Barrette	x
Macomb	Lisa Duncan-Edward	x
Macomb	Marie Goral	x
Macomb	Heidi Heck	x
Macomb	Laura Rios	x
Macomb	Rachel Simons	x
Manistee	Karen Korolenko	x
Manistee	Jim Stringham	x
Marquette	Craig Salo	x
Marquette	Chelsea Wallner	x
Mecosta	Paul MacKersie	
Menominee	Mike Dellisse	x
Midland	Ross Ahlich	x
Missaukee	Ray Moore	
Monroe	Kathy Vanderbush	x
Montcalm	Mike Blouch	
Montcalm	Trevor Wright	x
Montmorency	Larry Pascador	x
Muskegon	Michael Baauw	x
Newaygo	Steven Cain	x

County Counselor Training
Attendance Record

<u>County</u>	<u>Name</u>	<u>Spring 2017</u>
Oakland	Lauren Chamberlin	x
Oakland	Belinda Duggan	x
Oakland	Stephanie Erges	x
Oakland	Krista Gaberty	x
Oakland	Jermone Jager	x
Oakland	Tyler Kenny	x
Oakland	Richelle Lucero	x
Oakland	Erin Marinco	x
Oakland	Aaron Schantz	x
Oakland	Maggie Speelman	x
Oakland	Carly Webster	x
Oakland	Garth Wootten	x
Oceana	Ruth Burmeister	x
Oceana	Patricia Frazier	x
Ogemaw	Jeffrey Nichols	
Ontonagon	Roy Hartwick	
Osceola	Dave Blanchard	x
Osceola	Wayne Stevens	x
Oscoda	Andrew Wesler	x
Otsego	Marlene Hopp	x
Presque Isle	Michael Jermeay	x
Roscommon	Lori Darga	x
Roscommon	Heath Nemeth	x
Roscommon	Kevin Sherman	x
Sanilac	Shannon Kreger	x
Schoolcraft	Elsie Carlson	x
Shiawassee	Bill Archer	x
Shiawassee	Martha Wilber	x
St. Clair	Merlyn Boshaw	x
St. Clair	Candice Ericksen	
St. Clair	Ryan McCan	x
St. Clair	Heidi Slossar	x
St. Clair	Chris Smith	x
St. Joseph	Rose Risko	x
St. Joseph	Stoney Summey	
Tuscola	Ana Farris	
Tuscola	Mark Zmierski	x
Van Buren	Judi Owen	
Washtenaw	Molly Avila	x
Washtenaw	Laura Blakemore	x
Washtenaw	David Saims	x
Washtenaw	Michael Smith	x
Wayne	Jeff Davis	x
Wayne	John Gardner	x
Wayne	Lauri Lee	x
Wayne	Heather Owens	x
Wayne	Pamela Teague	x
Wexford	Kent Myers	x

Financial Award Grants									
Application Date	County	Region	Previous C.L.R. Awards	Grant Amount Requested	Grant Activity Option	Award Panel Date	Grant Amount Awarded	6-1 Completed Date	Pay Out Status
13-Oct-16	Antrim	2	FY13; \$10,000 to hire VSO	\$1,200.00	Technology Upgrades	2-Dec-16	\$810.25	5-May-17	
14-Oct-16	Branch	8	FY16; \$10,000 Hire part time VSO	\$16,500.00	Increase part time VSO & VCAT participation	2-Dec-16	\$11,500.00	27-Mar-17	No VCAT reimbursements yet
	Delta	1	FY16; \$15,000 Hire full time VSO	\$5,000.00	Technology Upgrades & VCAT participation	2-Dec-16	\$4,637.44	27-Mar-17	382.56 - VCAT Remaining
	Dickson	1	None	\$30,000.00	Establish CDVA	2-Dec-16	\$30,000.00		
21-Nov-16	Genesee	6	FY13; \$20,000 Hire 2 full time VSOs & FY15; \$15,000 Hire full time VSO & FY16 \$15,000; Hire full time VSO	\$5,000.00	Technology Upgrades	2-Dec-16	\$5,000.00		
3-Nov-16	Gladen	5	FY16; \$3377.33 Tech	\$5,000.00	Promotional Signage	2-Dec-16	\$4,625.00	12-Jun-17	
21-Oct-16	Gogebic	1	FY16; \$673.56 VCAT Participation	\$3,000.00	Technology & VCAT participation	2-Dec-16	\$2,590.94	12-Jun-17	
17-Feb-17	Houghton	1	None	\$2,996.00	Technology Upgrades	6-Mar-17	\$2,996.00	5-May-17	
15-Feb-17	Isaac	3	None	\$10,000.00	Part time VSO	6-Mar-17	\$10,000.00		
22-Nov-16	Iron	1	FY16; \$1019.46 VCAT Participation	\$5,500.00	Technology Upgrades & VCAT participation	2-Dec-16	\$5,500.00	27-Mar-17	180.68 - VCAT Remaining
7-Nov-16	Lapeer	6	FY15; \$15,000 Hire full time VSO & equipment upgrades & FY16; \$4,3000 Technology	\$15,000.00	Transportation	2-Dec-16	\$15,000.00		
17-Nov-16	Leitch	1	FY16; \$10,500 Establish County Department of Veteran Affairs & FY15; \$10,000 Hire part time VSO	\$10,500.00	Increase hours of VSO & VCAT participation	2-Dec-16	\$10,500.00	22-Feb-17	314.12 - VCAT Remaining
23-Feb-17	Macanac	1	None	\$15,000.00	Contract with an adjacent county	6-Mar-17	\$3,181.00		
27-Sep-16	Hemlock	2	FY16; \$10,000 Hire part time VSO & \$93.07 VCAT Participation	\$11,500.00	Sustain increased hours & VCAT participation	2-Dec-16	\$11,500.00	22-Feb-17	1,178.40 - VCAT Remaining
10-Nov-16	Marquette	1	FY16; \$20,000 Establish CDVA & Hire full time VSO & FY16; \$10,652.04 Hire part time VSO & VCAT participation	\$2,600.00	Vehicle Maintenance & VCAT Participation	2-Dec-16	\$2,473.14	12-Jun-17	
20-Oct-16	Muskegon	4	FY16; \$15,000 Hire full time VSO	\$6,500.00	Technology Upgrades & VCAT participation	2-Dec-16	\$5,869.62	20-Jun-17	No VCAT reimbursements yet
10-Oct-16	Oakland	10	FY15; \$15,000 Hire full time VSO	\$20,000.00	Transportation *wheelchair accessible vehicle	2-Dec-16	\$20,000.00	22-Feb-17	
28-Feb-17	Oceana	4	FY13; \$20,000 Establish County Department of Veteran Affairs	\$5,000.00	Technology Upgrades	6-Mar-17	\$3,830.59	19-Jun-17	
15-Nov-16	Ontonagon	1	None	\$10,000.00	Hire part time VSO	2-Dec-16	\$10,000.00	12-Jun-17	
16-Feb-17	Oscoda	4	FY16; \$1,342.71 Tech FY15; \$10,000 Establish CDVA	\$2,000.00	Volunteer Mileage	6-Mar-17	\$2,000.00		
22-Nov-16	Otsego	3	FY13; \$250 Tech	\$8,341.00	Hire part time VSO & VCAT participation	2-Dec-16	\$8,341.00		
10-Nov-16	Schoolcraft	1	FY15; \$10,800 Increase hours of part time VSO and technology investments & FY16; \$10,000 Increase hours	\$5,800.00	Technology Upgrades & VCAT participation	2-Dec-16	\$5,800.00		
21-Nov-16	Shawassee	6	FY15; \$10,000 Hire VSO	\$2,200.00	Technology Upgrades	2-Dec-16	\$2,200.00		
15-Nov-16	St. Joseph	8	FY15; \$12,000 Hire full time VSO	\$5,000.00	Technology Upgrades	2-Dec-16	\$5,000.00		
21-Oct-16	Tuscola	6	FY16; \$15,000 Hire part time VSO FY16; \$2,473.29 Tech	\$15,000.00	Hire full time VSO	2-Dec-16	\$15,000.00	14-Jun-17	
Totals	\$200,000			\$263,637.00			\$198,384.96		
Funds Remaining	\$1,616								

Grant awarded, support documentation provided, payment complete
 Grant awarded, support documentation provided, payment in progress
 Grant awarded, awaiting support documentation
 Grant not awarded

Quarterly Report: MVTF Detail FY 2017

Michigan Veteran Trust Fund		2017			
Expenditures (\$)	TOTAL	Q1	Q2	Q3	Q4
Total	\$ 1,074,528	\$ 350,710	\$ 402,575	\$ 321,243	\$ -
Grants	\$ 556,455	\$ 179,204	\$ 211,042	\$ 166,209	
Co. Administration	\$ 105,494	\$ 15,643	\$ 74,190	\$ 15,661	
State Administration	\$ 412,580	\$ 155,864	\$ 117,343	\$ 139,373	
Expenditures (%)	TOTAL	Q1	Q2	Q3	Q4
Total					
Grants	51.8%	51.1%	52.4%	51.7%	
Co. Administration	9.8%	4.5%	18.4%	4.9%	
State Administration	38.4%	44.4%	29.1%	43.4%	
Total Administration Costs (%)	48.2%	48.9%	47.6%	48.3%	
Grant Applications	TOTAL	Q1	Q2	Q3	Q4
Number of grants awarded	507	187	193	127	
(%)	42.6%	43.9%	46.3%	36.6%	
Number of grant applications processed	1,190	426	417	347	

**Michigan Veterans Affairs Agency - Outreach Summary
FY 2017**

Veteran Outreach Summary

	Total to Date*	Total FY17
Total Veterans (#)	470,559	176,735
Direct Assistance	146,620	34,729
Direct Outreach	10,429	10,429
Direct Messaging	298,152	116,219
Indirect Messaging	15,358	15,358
* Earned Media Features	566	168

	FY14 to Date	FY2017 Total	Q1	Q2	Q3	Q4
Direct Assistance						
Michigan Veteran Resource Service Center - Cases Processed	20,728	5,960	1,232	1,479	3,249	
MVAA Service Officers - Claims Processed	2,848	682	187	253	242	
Veteran Service Organization Coalition - Claims Processed	88,326	21,130	8,570	6,999	5,561	
Michigan Veterans Trust Fund - Grants Processed	8,714	1,190	426	417	347	
DD214 Processing Assistance	26,004	5,767	1,704	2,096	1,967	

	FY17 to Date*	FY2017 Total	Q1	Q2	Q3	Q4
Direct Outreach						
Outreach Events						
Director's Office	1,075	1,075	1,075	not avail.	not avail.	
Targeted Outreach - MVAA Service Officers	9,354	9,354	3,525	3,521	2,308	

	FY14 to Date	FY2017 Total	Q1	Q2	Q3	Q4
Direct Messaging						
Direct Mail & Information Distribution						
Welcome Home Letter (DD214 Transmittal)	9,294	5,798	0	3,445	2,353	
Secretary of State Signup (Letter)	83,386	17,934	6,608	5,255	6,071	
MVAA Newsletters Recipients (Email)	28,392	15,035	1,058	1,177	12,800	
Web & Social Media						
Facebook Users	4,492	455	151	160	144	
Twitter Users	1,642	301	111	99	91	
Michiganveterans.com Unique Users	170,946	76,696	19,948	24,851	31,897	

Indirect Messaging									
Earned Media									
	FY16 to Date*	FY2017 Total	Q1	Q2	Q3	Q4			
I. VSO Publications									
American Legion	10	3	2	1					
Paralyzed Veterans of America	4	-	-						
DAV	6	2	1	1					
VFW - MI	2	-	-						
Marine Corps League	3	-	-						
Purple Heart	3	-	-						
AMVETS	2	-	-						
Total (Features)	30	5	3	2					
II. Print/Online Features									
Lansing	21	7	4	1	2				
Detroit/Southeast	57	27	9	8	10				
Grand Rapids/Southwest	56	13	11	1	1				
Saginaw/Flint/Tri-Cities	13	1	1	-					
Alpena/Northeast LP	7	2	1	-	1				
Traverse City/Northwest LP	12	1	-	1	-				
Upper Peninsula	66	27	7	7	13				
Statewide	87	29	8	11	10				
Total	319	107	41	29	37				
III. Radio Features									
Lansing	6	3	2	1					
Detroit/Southeast	6	4	-	2	2				
Grand Rapids/Southwest	21	8	4	2	2				
Saginaw/Flint/Tri-Cities	-	-	-	-	-				
Alpena/Northeast LP	-	-	-	-	-				
Traverse City/Northwest LP	1	-	-	-	-				
Upper Peninsula	4	2	1	-	1				
Statewide	12	3	2	1	-				
Total	50	20	9	6	5				
IV. TV Features									
Lansing	17	1	1	-					
Detroit/Southeast	6	3	-	1	2				
Grand Rapids/Southwest	103	23	10	11	2				
Saginaw/Flint/Tri-Cities	1	-	-	-	-				
Alpena/Northeast LP	2	-	-	-	-				
Traverse City/Northwest LP	13	4	1	3	-				
Upper Peninsula	25	5	4	-	1				
Statewide	-	-	-	-	-				
Total	167	35	16	15	5				
Paid Media & Advertising									
Facebook Advertising - Clicks	8,489	8,489	1,708	2,310	4,471				
Banner Ads - Clicks	6,869	6,869	2,264	3,382	1,223				

Grand Rapids Home for Veterans
FY 2017 Quality of Care Report

I. VA Certification	
Most recent survey performed on:	April 2017
Number of citations:	1
Plan of correction submitted (if applicable):	Yes
Plan of correction approved (if applicable):	Yes
Certification status:	Full Certification
Date of certification (if applicable)	Jun-17
II. Access to Policies & Procedures	
Board of Managers policies & procedures	Compliant
Resident complaint process	Compliant

	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
III. Census												
Skilled Nursing Census (Monthly Average)	325	314	318	312	300	295	284	289	278			
Domiciliary Census (Monthly Average)	35	34	33	33	33	32	32	30	28.87			
IV. Patient Care Hours												
Skilled Nursing PPD (Monthly Average)	3.83	4.04	3.99	4	4	4.19	4.3	4.2	4.3			
Licensed Nursing PPD (Monthly Average)	1.2	1.18	1.16	1.15	1.12	1.2	1.3	1.2	1.3			
CENA PPD (Monthly Average)	2.63	2.86	2.83	2.89	2.9	2.99	3	3	3.1			
# of Time Below VA Min. 2.5 PPD	0	0	0	0	0	0	0	0	0			
V. NDS Quality of Care Performance Indicators												
Experienced one or more falls with major injury (%)	3.0%	3.5%	4.1%	5.1%	5.1%	4.5%	4.5%	33.3%	4.5%			
Self-report moderate to severe pain (%)	16.9%	16.7%	17.6%	17.3%	15.4%	14.9%	14.7%	14.7%	14.7%			
High-risk with pressure ulcers (%)	14.5%	14.8%	13.6%	12.6%	10.8%	11.1%	12.1%	11.1%	12.1%			
Assessed and appropriately given seasonal influenza vaccine (%)	89.5%	90.7%	97.4%	99.4%	99.7%	99.0%	99.0%	99.7%	99.0%			
Assessed and appropriately given pneumococcal vaccine (%)	91.0%	90.8%	91.1%	91.7%	92.3%	91.1%	91.0%	91.1%	91.0%			
With urinary tract infection	6.3%	6.3%	7.6%	7.6%	7.4%	8.6%	9.6%	7.4%	9.6%			
Low risk who lose control of bowel or bladder	34.8%	31.8%	32.0%	31.7%	31.8%	32.2%	33.3%	31.7%	33.3%			
Have had catheter inserted and left in bladder (%)	8.0%	7.7%	8.3%	8.0%	7.1%	8.1%	8.2%	7.1%	8.2%			
Were physically restrained (%)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%			
Lose too much weight (%)	8.4%	8.5%	8.0%	7.3%	8.4%	8.3%	10.0%	8.4%	10.0%			
Need for help with daily activities increased (%)	11.3%	11.8%	11.0%	13.3%	13.1%	14.5%	12.7%	13.1%	12.7%			
Have depressive symptoms (%)	4.7%	5.1%	4.9%	4.5%	3.2%	4.6%	6.0%	4.5%	6.0%			
Received an antipsychotic medication	24.2%	24.5%	25.6%	26.6%	25.8%	27.0%	26.7%	25.8%	26.7%			
Had a fall during their episode of care	51.1%	52.5%	54.9%	54.6%	55.8%	57.3%	57.7%	55.8%	57.7%			
Behavior or symptoms affect others (%)	11.8%	13.5%	16.0%	18.0%	19.3%	19.2%	16.8%	19.3%	16.8%			
VI. Sentinel Incidents Reported to VA												
Sentinel incidents reported to the VA (#)	0	0	2	0	0	1	0	0	0			
Detriment caused indirectly/directly by instance of abuse/neglect (#)	0	0	0	0	0	0	0	0	0			
VII. Complaints of Abuser/Neglect												
Complaints of Abuse	4	3	6	4	3	3	1	5	2			
# Substantiated	0	1	3	1	1	0	0	0	0			
Complaints of Neglect	1	5	2	0	1	7	1	3	0			
# Substantiated	1	2	1	0	1	2	1	1	1			
# of substantiated complaints resulting in termination	1	2	3	1	2	2	1	1	1			

*QIs highlighted in red text denote reporting periods in which facility fell in the lowest quartile for State Veterans Homes nationally

D.J. Jacobetti Home for Veterans
 FY 2017 Quality of Care Report

VA Certification	April 11-April 13, 2017
Most recent survey performed on:	
Number of citations:	0
Plan of correction submitted (if applicable):	NA
Plan of correction approved (if applicable):	NA
Certification status:	Approved May-17
Date of certification (if applicable)	
Access to Policies & Procedures	
Board of Managers policies & procedures	Compliant
Resident complaint process	Compliant

	Oct-17	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17
Census												
Skilled Nursing Census (Monthly Average)	156	159	159	164	168	158	162	166	162			
Domiciliary Census (Monthly Average)	7	6	6	6	6	6	6	5	4.9			
Patient Care Hours												
Skilled Nursing PPD (Monthly Average)	3.21	3.14	3.11	3.38	3.39	3.58	3.65	3.57	3.83			
Licensed Nursing PPD (Monthly Average)	1.8	1.78	1.74	1.91	1.83	1.91	1.93	1.84	2.03			
CENA PPD (Monthly Average)	1.41	1.39	1.4	1.48	1.56	1.68	1.72	1.73	1.81			
# of Time Below VA Min. 2.5 PPD	0	0	0	0	0	0	0	0	0			
MDS Quality of Care Performance Indicators												
Experienced one or more falls with major injury (%)	2.8%	1.1%	2.9%	3.1%	4.3%	4.4%	4.4%	4.4%	4.4%			
Self-report moderate to severe pain (%)	6.7%	7.4%	5.8%	4.6%	6.0%	7.7%	11.1%	11.1%	11.1%			
High-risk with pressure ulcers (%)	10.1%	11.8%	15.8%	16.9%	12.5%	8.3%	8.5%	8.5%	8.5%			
Assessed and appropriately given seasonal influenza vaccine (%)	83.9%	81.7%	87.5%	93.2%	95.7%	99.4%	99.4%	99.4%	99.4%			
Assessed and appropriately given pneumococcal vaccine (%)	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	99.4%	99.4%	99.4%			
With urinary tract infection	5.2%	5.8%	6.1%	7.1%	7.8%	7.9%	8.1%	8.1%	8.1%			
Low risk who lose control of bowel or bladder	37.6%	38.5%	37.8%	37.0%	32.4%	27.8%	28.6%	28.6%	28.6%			
Have had catheter inserted and left in bladder (%)	5.6%	4.9%	4.5%	4.2%	4.2%	5.6%	5.0%	5.0%	5.0%			
Were physically restrained (%)	1.2%	1.2%	1.2%	0.6%	0.6%	0.6%	0.6%	0.6%	0.6%			
Lose too much weight (%)	8.2%	6.5%	8.7%	7.9%	5.9%	7.3%	8.2%	8.2%	8.2%			
Need for help with daily activities increased (%)	10.0%	11.9%	20.1%	20.4%	25.3%	21.6%	22.1%	22.1%	22.1%			
Have depressive symptoms (%)	10.1%	10.8%	8.7%	8.5%	10.8%	11.0%	11.6%	11.6%	11.6%			
Received an antipsychotic medication	16.2%	17.4%	17.0%	16.5%	15.0%	14.8%	16.1%	16.1%	16.1%			
Had a fall during their episode of care	54.0%	54.9%	64.1%	61.1%	62.8%	63.9%	64.2%	64.2%	64.2%			
Behavior or symptoms affect others (%)	10.1%	11.3%	11.1%	10.4%	11.3%	15.6%	16.8%	16.8%	16.8%			
Sentinel Incidents Reported to VA												
Sentinel incidents reported to the VA (#)	1	1	1	1	1	1	0	1	1			
Delmid caused indirectly by instance of abuse/neglect (#)	0	0	0	0	0	0	0	0	0			
Complaints of Abuse or Neglect												
Complaints of Abuse	1	0	2	0	2	1	1	1	0			
# Substantiated	0	0	0	0	0	0	0	0	0			
Complaints of Neglect	0	0	0	1	0	0	0	0	1			
# Substantiated	0	0	0	0	0	0	0	0	0			
# of substantiated complaints resulting in termination	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a			

*QIs highlighted in red text denote reporting periods in which facility fell in the lowest quartile for State Veterans Homes nationally

Grand Rapids Home for Veterans
Monthly Budget Summary

Prepared 7/3 using data entered into Business Objects through 6/30.
Note that June has not been closed and entries are still being made.
Final June data can be expected the week of July 10.

Updated through end of Jun-17

Revenue Analysis	FY16 Actual	FY17 Appropriation	June Actual	Jun Actual % of Approp	Projected Year-End
VA Per Diem	\$ 19,388,900.00	\$ 19,704,900	\$ 12,411,841	63.0%	\$ 16,443,841
General Fund/GP	\$ 18,894,028.39	\$ 21,696,600	\$ 16,131,849	74.4%	\$ 21,696,600
Income & Assessment	\$ 8,260,847.11	\$ 6,520,300	\$ 5,427,338	83.2%	\$ 7,077,338
Medicare - Title XVIII	\$ 661,435.48	\$ 1,217,700	\$ 494,870	40.6%	\$ 659,870
Medicaid - Title XVIII	\$ 45,827.37	\$ 77,300	\$ 7,924	10.3%	\$ 13,924
Lease Revenue	\$ 30,920.99	\$ 12,200	\$ 26,469	217.0%	\$ 33,969
Miscellaneous	\$ 331.39	\$ -	\$ -	0.0%	\$ -
Gross Revenue	\$ 47,282,291	\$ 49,228,000	\$ 34,600,291	70.1%	\$ 45,925,542
DIT - I & A (proj)	\$ (253,963)				\$ (255,000)
DIT - VA (proj)	\$ (244,004)				\$ (245,000)
Civil Service - I & A (proj)	\$ (155,563)				\$ (155,600)
DTMB - ASC Support (proj)	\$ (200,000)				\$ (1,000,000)
VA Life Safety Project Reimb					\$ 1,624,930
RRCF					\$ 1,728,742
Net Revenue	\$ 46,428,740.63				\$ 47,823,614

Expenditure Analysis	FY16 Actual	FY17 Budgeted	June Actual	%	Projected Year-End
Salary & Wage	\$ 28,451,353	\$ 25,491,818	\$ 19,681,701	77.2%	\$ 25,491,818.00
Workers Compensation	\$ 443,755	\$ 320,000	\$ 193,507	60.5%	\$ 320,000.00
Unemployment	\$ 19,205	\$ 20,000	\$ 1,865	9.3%	\$ 20,000.00
CSS&M	\$ 5,378,343	\$ 5,467,200	\$ 1,872,512	34.2%	\$ 5,467,200.00
Contract Nursing Services	\$ 6,875,202	\$ 10,277,000	\$ 7,029,518	68.4%	\$ 10,277,000.00
Travel	\$ 64,688	\$ 163,800	\$ 69,511	42.4%	\$ 163,800.00
Equipment	\$ 25,912	\$ 36,600	\$ 31,599	86.3%	\$ 36,600.00
Utilities & Fuel	\$ 785,667	\$ 783,800	\$ 584,632	72.0%	\$ 783,800.00
Food	\$ 1,217,122	\$ 1,135,000	\$ 751,754	66.2%	\$ 1,135,000.00
Medical Supplies	\$ 1,040,458	\$ 1,007,000	\$ 702,477	69.8%	\$ 1,007,000.00
Pharmaceuticals	\$ 544,021	\$ 490,000	\$ 223,608	45.6%	\$ 480,000.00
Expenditure Total	\$ 44,846,726	\$ 45,192,218	\$ 31,122,684	68.9%	\$ 45,182,218

D.J. Jacobetti Home for Veterans
Monthly Budget Summary

Updated through end of Jun=17

Revenue/Analysis	FY16 Actual	FY17 Appropriation	June Actual	%YTD vs Approp	Projected Year-End
VA Per Diem	\$ 8,123,085	\$ 7,712,900	\$ 731,673	68.7%	\$ 7,369,518
General Fund/GP	\$ 6,859,100	\$ 7,944,600	\$ 662,050	75.0%	\$ 7,945,000
Income & Assessment	\$ 5,483,859	\$ 5,000,400	\$ 423,652	75.6%	\$ 5,042,000
Medicare - Title XVIII	\$ 421,561	\$ 580,200	\$ 31,461	57.4%	\$ 444,000
Medicaid - Title XVIII	\$ 1,232	\$ 12,500	\$ 120	20.1%	\$ 3,000
Miscellaneous	\$ -	\$ -	\$ -		\$ -
Gross Revenue	\$ 20,888,837	\$ 21,250,600	\$ 1,848,956	72.3%	\$ 20,803,518
DIT - I & A (project.)	\$ (155,000)	\$ (147,690)	\$ -		\$ 147,690
DIT - VA (project)	\$ (155,000)	\$ (157,310)	\$ -		\$ 157,310
Civil Service - I & A (project)	\$ (51,861)	\$ (70,000)	\$ -		\$ (70,000)
Net Revenue	\$ -	\$ -	\$ -		\$ 21,038,518

Expenditure Analysis	FY16 Actual	FY17 Budgeted	June Actual	%YTD vs Budget	Projected Year-End
Salary & Wage	\$ 16,277,678	\$ 17,804,616	\$ 1,993,185	70.3%	\$ 16,692,000
Workers Compensation	\$ 109,427	\$ 39,600	\$ 4,340	38.5%	\$ 20,000
Unemployment	\$ -	\$ -	\$ -	0.0%	\$ -
CSS&M	\$ 1,659,741	\$ 1,751,268	\$ 146,935	66.7%	\$ 1,558,000
Travel	\$ 27,206	\$ 30,375	\$ 3,420	78.0%	\$ 32,000
Equipment	\$ 71,779	\$ 73,212	\$ 48,830	162.2%	\$ 158,000
Utilities & Fuel	\$ 478,074	\$ 581,388	\$ 47,141	67.0%	\$ 519,000
Food	\$ 1,381,789	\$ 1,406,184	\$ 114,208	70.5%	\$ 1,321,000
Medical Supplies	\$ 417,904	\$ 422,076	\$ 44,211	63.1%	\$ 355,000
Pharmaceuticals	\$ 195,849	\$ 197,808	\$ 17,349	62.4%	\$ 165,000
Expenditure Total	\$ 20,619,447	\$ 22,306,527	\$ 2,419,619	70.0%	\$ 20,820,000

Fiscal Year 2017
Pension Trust
Posthumous, Post Fund

June 30, 2017

PENSION TRUST	Receipt Current Mo.	Expenditures Current Mo.	Balance FYE16	Year To Date Receipts	Year to Date Disbursements	Balance Year to Date
Mbank Checking Pension Trust Acct	403,635.02	408,093.92	174,422.45	3,856,380.25	3,831,668.22	196,380.96
WellsFargo Checking Pension Trust Acct	58,619.08	59,103.05	11,921.36	714,884.72	724,428.62	7,237.32
WellsFargo Savings Pension Trust Acct	0.74	0.00	18,860.79	140,010.34	150,000.00	8,871.87
*CD 6000015742 Mbank	0.00	0.00	25,000.00	0.00	25,000.00	0.00
Total	\$462,254.84	\$467,196.97	\$230,204.60	\$4,711,275.31	\$4,731,096.84	\$212,590.15
POSTHUMOUS FUND	Receipt Current Mo. Interest	Expenditures Current Mo.	Balance FYE16	Year To Date Receipts	Year to Date Disbursements	Balance Year to Date
State Treasury Uncommitted	0.00	0.00	29,142.96	44.02	0.00	29,186.98
Total	50.00	\$0.00	\$29,142.96	\$44.02	\$0.00	\$29,186.98
POST FUND ACCOUNTS ALLOTMENTS	Receipt Current Mo.	Expenditures Current Mo.	FYE16balance + Allotments	Allotment Receipts	Allotment Expenditures	Allotment Balance
Administrative Fund	0.00	2.00	2,445.88	223.72	699.02	1,968.58
Public Relations Fund	0.00		12,446.19	0.00	5,873.48	6,572.71
Employee Recognition Fund	0.00		7,864.77	898.55	882.23	6,923.99
MAF Fund	0.00	0.00	25,730.49	500.00	5,698.12	20,532.37
Travel Fund	0.00	0.00	1,866.10	0.00	0.00	1,866.10
Work Therapy Fund	0.00	0.00	17,140.57	251.50	0.00	17,392.07
Sub-total	50.00	\$2.00	\$67,494.00	\$1,873.77	\$13,152.85	\$55,255.82
COMMITTED FUNDS	Receipt Current Mo.	Expenditures Current Mo.	Balance FYE16	Year To Date Receipts	Year to Date Disbursements	Balance Year to Date
Memory Care Unit	1,595.00	802.35	10,842.45	2,458.00	2,842.99	11,250.11
Castillon Fund	0.00	0.00	1,998.90	0.00	0.00	1,998.90
Chapel Fund	0.00	0.00	157.64	25.00	0.00	182.64
Eagle Fund	26.25	0.00	4,261.25	5,220.00	131.25	9,240.00
Equipment\Comfort Fund	500.00	521.13	50,499.78	52,421.59	13,464.31	89,435.93
Member Assistance Fund	6,225.00	0.00	116,816.11	28,791.55	10,877.81	141,454.85
Military Relief Fund	0.00	0.00	93,805.99	0.00	0.00	93,805.99
Poppy Fund	1,825.00	210.00	-330.00	410.00	2,185.00	-490.00
Recreation Fund	1,154.00	1,702.82	85,932.90	28,958.02	13,834.53	103,282.86
Walk of Honor Fund	0.00	0.00	3,965.10	0.00	0.00	3,965.10
Sub-totals	\$11,325.25	\$3,236.30	\$367,930.12	\$118,284.16	\$43,335.89	\$454,126.38
STATE TREASURER UNCOMMITTED	Receipt Current Mo.	Expenditures Current Mo.	Balance FYE16	Year To Date Receipts	Year to Date Disbursements	Balance Year to Date
Uncommitted (treas)	195.00	0.00	uncommitted ytd	8,641.82	12,250.00	
INTEREST	0.00	0.00	interest ytd	242.16	4,500.00	
Petty Cash	1,756.72	1,756.72	1,000.00	12,503.06	12,503.06	90,763.66
Sub-totals	\$1,951.72	\$1,756.72	\$99,629.68	\$21,387.04	\$29,253.06	\$91,763.66
POST FUND TOTALS	\$13,276.97	\$4,995.02	\$535,053.80	\$141,544.97	\$85,741.80	\$601,145.86
TOTALS	\$475,531.81	\$472,191.99	\$794,401.36	\$4,852,864.30	\$4,816,838.64	\$842,922.99

CERTIFICATION

I hereby certify that I have verified the balances as shown in the foregoing report by examination and reconciliation.

by _____

Examined by the Finance Committee of the Board of Managers and expenditures approved

by _____

**Fiscal Year 2017
D.J. Jacobetti Home for Veterans
STATUS REPORT OF IN-HOUSE FUNDS**

June 30, 2017

BALANCE SHEET

ASSETS	EQUITIES		Committed Uncommitted	Fund Equities
PENSION TRUST		Pension Trust Fund	212,590.15	
Cash on Hand	4,000.00			212,590.15
Checking Mbank	192,380.96			
Checking WF	7,337.32			
Savings	8,871.87			
Cert. Of Deposit (WF, MBank)	0.00			
POSTHUMOUS FUND		Posthumous Fund	0.00	
State Treasury	29,186.98		29,186.98	29,186.98
POST FUND		Post Fund	509,382.20	0.00
Petty Cash	1,000.00		91,763.66	
State Treasury	602,145.86			601,145.86
Total Assets	844,922.99	Total Equities		842,922.99

OPERATIONS BY FUND

	Ending Balance May-17	Receipts Jun-17	Expenditures Jun-17	Ending Balance Jun-17
Pension Trust	217,532.28	462,254.84	467,196.97	212,590.15
Posthumous	29,186.98	0.00	0.00	29,186.98
Post Fund	592,863.91	13,276.97	4,995.02	601,145.86
Totals	839,583.17	475,531.81	472,191.99	842,922.99

GRAND RAPIDS HOME FOR VETERANS

MVHS Census Report
June 2017

Average Daily Occupancy	
Quarterly Assessments Performed	
Quarterly Reassessments Performed	
Applications in review process	
Scheduled for admission	
Approved but not ready for admission	

Monthly Population Change			
Male	Female	TOTAL	
298	21	319	Present & Absent last day of previous month
288	21	309	Present & Absent last day of current month

Admissions, Deaths, Discharges During Month			
Male	Female	TOTAL	
3	1	4	Admitted
8	1	9	Deaths
2	0	2	Forced Discharges (see memo)
3	0	3	Other Discharges

Occupancy & Waitlist Rates			
Avail. Beds	Waitlist	EOM-PA Occupied	EOM % - Previous
430		281	67.2%
140		28	21.4%
			65.3%
			20.0%

Skilled Nursing Census			
Total SN Census - ALL			
(of TOTAL census)	44	(of total SN census)	Average I&A
70-100% or Adjudicated			
Veteran (not 70-100 SCD)			
(of total SN census)	203	(of total SN census)	Average I&A
Dependent			
Domiciliary Census			
(of TOTAL census)		(of total SN census)	Average I&A
Total Dom Census			
Veteran			
(of total Dom census)	27	(of total Dom census)	Average I&A
Dependent			

Age			
Male	Female	TOTAL	
26	0	26	Under 60
9.0%	0.0%	9.0%	%
188	9	197	60-79
60.8%	42.9%	62.2%	%
95	12	107	80+
30.7%	57.1%	28.8%	%
Era of Service			
28	0	28	WWII
9.7%	0.0%	9.7%	%
39	0	39	KC
12.6%	0.0%	13.5%	%
159	4	163	VNE
53.8%	19.0%	53.8%	%
58	1	59	Cold War
18.8%	4.8%	19.8%	%
9	0	9	GWE
2.9%	0.0%	3.1%	%
16	16	32	Dependent
5.2%	76.2%	0.0%	%

**MVHS Census Report
June 2017**

D.J. JACOBETTI HOME FOR VETERANS

Average Daily Occupancy	167
Quarterly Assessments Performed	6
Quarterly Reassessments Performed	5
Applications in review process	2
Scheduled for admission	2
Approved but not ready for admission	2

Monthly Population Change			
	Male	Female	TOTAL
Present last day of previous month	150	13	163
Present last day of current month	149	13	162

Admissions, Deaths, Discharges During Month			
	Male	Female	TOTAL
Admitted	6	0	6
Deaths	5	0	5
Forced Discharges (see memo)	0	0	0
Other Discharges	3	0	3

Occupancy & Waitlist Rates					
	Avail. Beds	Waitlist	EOM Occupied	EOM % - Previous	EOM % - Current
Skilled Nursing	184	0	162	88.6%	88.0%
Domiciliary Care	22	0	5	27.3%	22.7%

Skilled Nursing Census				Average I&A
Total SN Census - ALL	162	97.0%	<i>(of TOTAL census)</i>	
70-100% or Adjudicated	23	14.2%	<i>(of total SN census)</i>	
Veteran (not 70-100 SCD)	130	80.2%	<i>(of total SN census)</i>	
Dependent	9	6.9%	<i>(of total SN census)</i>	\$1,822.81
Domiciliary Census				Average I&A
Total Dom Census	5	3.0%	<i>(of TOTAL census)</i>	
Veteran	5	100.0%	<i>(of total Dom census)</i>	
Dependent	0	0.0%	<i>(of total Dom census)</i>	\$0.00

	Male	Female	TOTAL
Age			
Under 60	5	0	5
%	3.3%	0.0%	3.0%
60-79	59	2	61
%	38.6%	16.7%	37.0%
80+	89	10	99
%	58.2%	83.3%	60.0%
Era of Service			
WWII	38	1	39
%	24.7%	8.3%	23.5%
KC	40	2	42
%	26.0%	16.7%	25.3%
VNE	49	1	50
%	31.8%	8.3%	30.1%
Cold War	26	0	26
%	16.9%	0.0%	15.7%
GWE	1	0	1
%	0.6%	0.0%	0.6%
Dependent	0	8	8
%	0.0%	66.7%	4.8%

New Construction		7/6/2017
Information Updated On:		
<p>Narrative on New Construction Efforts Provide additional narrative on modernization & new construction effort as needed</p>		
<p>A/E Phase 300 Design for GR and Detroit sites under way. Site negotiations for acquisition of Detroit location ongoing.</p>		
Action Description	Status	Additional Notes
<p>Develop preliminary 10-year construction plan with locations</p>	Completed	<p>Workgroup identified and prioritized location for potential construction as part of 10-year modernization plan. Details re: workgroup proposal have been provided to legislature and executive office.</p>
<p>Develop preliminary cost estimates for initial construction proposal</p>	Completed	<p>Preliminary cost estimates for construction of two new facilities in GR and Region 10 developed by HOK</p>
<p>Develop and submit capital outlay proposal</p>	Completed	<p>Capital outlay proposal submitted and approved in December 2016. Included project scope, financials and Phase 100 design.</p>
<p>Site Identification - Region 10 Proposal</p>	In Progress	<p>DTMB Real Estate in process of identifying and processing inquiries for Region 10 site location - site not yet identified.</p>
<p>A/E Phase 100 Design for VA and Capital Outlay</p>	Completed	<p>DTMB Construction/MVAA retention of Tower Pinkster (architecture firm, Grand Rapids) to develop Phase 100/partial 200 design and cost estimates for submission to 1.) legislature as part of capital outlay package 2.) VA as part of initial construction grant application package.</p>
<p>Meet with USDVA Construction Grant program re: construction grant application process and application submission</p>	Completed	<p>(MVAA staff met with VA Construction Grant staff to clarify issues in preparation for initial grant application submission (Jan. 2017)</p>
<p>Construction Grant - Initial Application Submission (April 15, 2017)</p>	Completed	<p>Development Underway for (6) Bed Replacement Projects • Recommended by VA in order to retain certified beds and increase priority level for future construction projects. Initial application includes: • Project cost - Cost submitted is limited to 10% line item variance. Advised by VA to include appropriate contingency for inflation. VA made clear that it would not reimburse more than 10% more than budget submitted even for eligible expenses. <u>No exceptions.</u> • 5-year capital Outlay Plan for existing homes • 3-Year operational plan for proposed facilities • Preliminary facility schematics for new construction • Needs assessment for proposed locations • Project proposal and scope</p>
<p>Develop A/E Request for Proposal</p>	Completed	
<p>A/E Bidding Period</p>	Completed	<p>A/E RFP posted on Buy4Michigan 3/24/17. Walk through with potential bidders 4/6/2017 at GRHV Bids due to DTMB - Construction on 4/20/2017</p>
<p>A/E Contract Selection</p>	Completed	<p>Proposal review conducted by DTMB Construction & MVAA staff 4/21/17-5/1/2017. Selection meeting occurred 5/1/2017 Approval of contract schedule for 5/23/2017 Ad Board Contract approved by Ad Board 6/13/2017</p>

Grand Rapids Home for Veterans	Information Updated On:	7/6/2017
---------------------------------------	--------------------------------	-----------------

Narrative on Modernization Efforts
 Provide additional narrative on modernization effort as needed

Project Description	Type of Project	For CMS?	Status	Projected Cost	Antic. Complet. Date	Additional Notes
Training Development/Delivery	Other	Yes	In Progress	\$625,000	Aug-17	Accanure contract, supporting both the GRHV and DJJHV in enhancing the accessibility, content, and delivery of training for Home employees. Materials need updating. RE policy changes
LTC Management Services	Other	Yes	In Progress	\$800,000	TBD	Long-Term Care Management contract, providing CMS consultative services to the Home on improving the quality of care. Team redeployed to DJJHV, one consultant remains.
Business Office MODUSLA	Financial Mgmt	No	Completed	(Cost shift)	NA	GRHV has a Memorandum of Understanding and Service Level Agreement with DTMB-Financial Services for DTMB to run the business office functions of the Home. The improvement of business functions is ongoing, as the team builds its staff, changes procedures, and sets expectations
Parking Lot Repave	Infrastructure	Yes	In Progress	\$425,000	Summer 2017	Home has funds appropriated from the AY16 DTMB enterprise wide special maintenance appropriation; Parking and driveway resurfacing to began mid-June
Access Database Consolidation	Information Technology	No	Not Started	\$700,000	TBD	IT project to consolidate all access databases within MVA, and the Homes, and to migrate all applications to SQL server. This will also include security framework, user interface design changes with responsive design to facilitate mobile device use, invoicing system interface to CEPAS and/or SIGMA, the ability to integrate with MLOGIN and a biometric login, etc.
Message Boards	Information Technology	No	In Progress	TBD	Summer 2017	DTMB-IT identified and demonstrated Home messaging system to allow for improved communications with members and staff, working on procurement through Lansing
General Use Computers	Information Technology	No	Completed	\$7,500	NA	Home has several common use computers located in the training room and Admissions suite
Member WIFI	Information Technology	No	In Progress	TBD	TBD	DTMB Telecom approved broadband provider utilizing dark fiber at site. Private provider approved to install.
Policy Initiative	Other	Yes	In Progress	\$0	Dec-17	Converting entire policy system, to align formatting and numbering system under the Health System, with broad, overarching MVHS policies that align with BCM policies, statutes, and rules, while Homes undergo ongoing process of developing internal policies and procedures that meet these policies' intent.

DJ Jacobetti Home for Veterans		7/3/2017					
Information Updated On:							
Narrative on Modernization Efforts Provide additional narrative on modernization effort as needed							
Project Description	Type of Project	For CMS?	Status	Projected Cost	Antic. Complet. Date	Additional Notes	
CMS LARA Mock Survey	Other	Yes	Completed	n/a	n/a	Home developed agreement with LARA surveyors to survey the DJJHV, benefiting the Home by providing understanding and citations on what will be required to achieve CMS certification, and benefiting LARA by training new surveyors. CAP in process at DJJHV	
Kitchen Floor Tiles/Drain Construction	Infrastructure/Capital Outlay	Yes	Completed	\$5,500	n/a	Various facility upgrades:(sprinkler work, electrical, HVAC, plumbing, room renovations, etc). Going through purchasing/bid process. An on ongoing process, the desire is to move toward (7) virtually "independent" units to create a more home-like environment. Each unit would have their own dining room, med room, etc.	
Renovations/Various Upgrades	Infrastructure/Capital Outlay	Yes	In Progress	\$240,000	TBD		
Medicare Boot Camp	Other	Yes	Completed	\$20,000	Mar-17	Medicare Bootcamp training event took place 21-24 March, 2017, for DJJHV	
Policy Initiative	Other	Yes	In Progress	\$0	Oct-17	Individual sites working on transitioning formatting to new common format.	
Access Database Consolidation	Information Technology	No	Not Started	\$700,000	TBD	IT project to consolidate all access databases within MVA, and the Homes, and to migrate all applications to SQL server. This will also include security framework, user interface design changes with responsive design to facilitate mobile device use, invoicing system interface to CEPAS and/or SIGMA, the ability to integrate with MLOGIN and a biometric login, etc. Ball in OTMB court for start date. NEED BIOMETRIC LOGIN	
Training Development/Delivery	Other	Yes	Completed	\$625,000	Apr-17	Accenture contract, supporting both the GRRV and DJJHV in enhancing the accessibility, content, and delivery of training for Home employees.	
Business Office Development	Other	Yes	Completed	\$150,000	Apr-17	Business Manager for DJJHV hired 03/17. Duties and direct reports are still being established.	
Leadership Transition	Other	No	Completed	\$0	May-17	DJJHV Business Manager Hired. DJJHV Administrator hired with start date of 8 May 2017	
Unit Dose Packaging System	Infrastructure/Capital Outlay	Yes	In Progress	\$30,000	Aug-17	Unit would individually package and barcode all bottled medications. System has arrived, and some in-house construction modifications are needed prior to use.	
Staffing Increases	Other	Yes	In Progress	\$2.16MM	Ongoing	A critical deficiency identified during the CMS mock survey was insufficient staffing: It is estimated to meet CMS requirements the Home will require 30+ more CNAs at approximately \$72,000/employee, or \$2.16MM. It is worth noting that qualified CNAs have been challenging to find in the local area, and that funding to support these needs has not been adequately provided. DJJHV Leadership developing timeline/needs requirement	
2W Unit Opening	Other	Yes	Completed	TBD	Jun-17	Unit opened June 4, 2017, with (17) members being moved to this new unit	

Project Description	Type of Project	For CMS?	Status	Projected Cost	Antic. Complet. Date	Additional Notes
2N Dining Room Remodel	Infrastructure/Capital Outlay	Yes	In Progress	TBD	Dec-17	Design phase started; Bringing on-unit dining to different units, unit by unit. DTMB stated we may be ready by Christmas.
LTC Consulting Support	Other	Yes	In Progress	\$522,000	Jun-18	CMS consulting support added for DJJHV via contract change notices
BCS Contract expanded to DJJHV	Other	Yes	In Progress	TBD	May-17	FT SW at DJJHV daily; Service integration ongoing
Construction Priorities	Other	Yes	In Progress	TBD	TBD	Developing internal/external construction project priority list to move forward with modernizations

Grand Rapids Home for Veterans

Date(s) survey performed	April 2017
Number of Citations	1 Provisionally Met
Corrective Action Plan Status	Approved
If Approved, Date of Approval	Jun-17

Citation	Status	Additional Notes
• Enter description of citation from survey below 3. Review of Assessments. The nursing facility management must examine each resident no less than once every 3 months, and as appropriate, revise the resident's assessment to assure the continued accuracy of the assessment. This specifically highlighted falls assessment.	• For errors, In Progress, Completed (drop down) Completed	• Provide additional information as necessary Corrective Action: • Citations may have more than one associated corrective action. Members who are at risk for falls and who have fallen will be reviewed to ensure a fall risk assessment was done Work completed 12/2016.
		Work completed 12/2016.

Date(s) Survey Performed	Number of Citations	Corrective Action Plan Status	If Approved: Date of Approval	Additional Notes
April 11-13, 2017	0	Approved	Not applicable	
Citation	• Enter description of citation from survey below	Corrective Action	Status	Additional Notes
*Recommendation 25		• Citations may have more than one associated corrective action	• Not started, In Progress, Completed (drop down)	• Provide additional information as necessary
*Recommendation 28				ERH policy-lime standards/final review
*Recommendation 85				Completion time of CA for quality deficiencies in minutes
*Recommendation 102				Continued monitoring of noise levels on shifts
*Recommendation 149				Continued monitoring of dressing changes for members with pressure sores
				Increase safety checks on patient care lifts

Date(s) Audit Performed	Released August 2016 - Audited period October 2013 - April 2016	Additional Notes	Status
Number of Findings Number of Material Findings Number of Reportable Findings Corrective Action Plan Status If Approved, Date of Approval 90-Day Follow Up Submitted	2 0 2 Approved December 7, 2018 Approved	Findings • Enter description of finding next below Volunteer background checks process needs improvement - OAG recommended conducting timely, comprehensive background checks on all volunteers with direct access to members. Controls over pharmaceuticals need improvement - OAG recommends that the Home establish adequate controls over its pharmaceuticals by improving inventory processes and properly segregating duties	Completed
Corrective Action • Planning may have more than one identified corrective action Effective April, 2018 (prior to date of OAG audit), 100% of active volunteers had comprehensive (all 5 databases) background checks on file, and a monitoring process is in place to ensure ongoing compliance.	The Home will implement an annual physical inventory of non-narcotic pharmaceuticals and additional periodic inventories of non-narcotic pharmaceuticals that are high-cost and susceptible to theft or abuse based on best practices. The Home will segregate duties among pharmacy staff and/or use dual control for ordering, receiving and inventorying narcotic pharmaceuticals. The Home has hired two part-time pharmacy assistants and will segregate the duties among pharmacy staff that order and receive non-narcotic pharmaceuticals. The Home will update its policy and procedure to reflect these changes. The Home notes that the actual expenditure for all medicals utilized in FY2014 was \$200,740; FY2015 was \$172,618 and YTD FY2016 is \$130,808 as of 6/30.	Completed	Completed
Additional Notes • Provide additional information as necessary			