

House Bill 4814

Open Electronic Access to Government

This legislation provides for more accessible contact information for state departments presented from the perspective of the public's need to access department functions and subunits.

Changes in the Substitute

Changes were made to make implementation less burdensome and to give DTMB flexibility in implementation.

- Would not go into effect until 2018
- Would not require contact names and personal emails except for supervisors
- Would only require organizational charts be created for supervisors of major department functions/ reporting units
- Places the focus on standardization of contact information from the standpoint of public access.
- The title changed to more accurately reflect the bill's intent and purpose



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TAKING ACTION ON FLINT WATER

Flint Water

Governor Snyder declares emergency for Genesee County.

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State of Michigan Departments



Agriculture and Rural Development

The mission of the Michigan Department of Agriculture & Rural Development is, "Assure the food safety, agricultural, environmental, and economic interests of the people of the State of Michigan are met through service, partnership and collaboration."

> CONTACT MDARD



Attorney General

The attorney general is the lawyer for the State of Michigan. When public legal matters arise, he renders opinions on matters of law, and provides legal counsel for the legislature and for each officer, department, board, and commission of state government. He provides legal representation in court actions and assists in the conduct of official hearings held by state agencies.

> CONTACT AG



Civil Rights

The Department of Civil Rights, in implementing the mission of the commission, secures the full enjoyment of civil rights guaranteed by law and the constitution through the elimination of discrimination. This is accomplished through the investigation and resolution of complaints of discrimination; outreach and education programs designed to promote voluntary compliance with civil rights laws; mediation; referral; crisis intervention; anti-hate crime programming; and the dissemination of information which explains citizen rights and responsibilities provided in a legal framework.

> CONTACT MDCR



Civil Service Commission

The Civil Service Commission has overall responsibility for regulating conditions of employment for classified civil service workers in all of the departments of the executive branch of state government.

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MDCR Civil Rights Commission Calendar

Michigan Women's Commission

Michigan Alliance Against Hate Crimes



MDCR

Contact MDCR

Lansing Executive Office
Capitol Tower Building
110 W. Michigan Ave., Suite 800
Lansing, MI 48933
Phone: 517-335-3165
Fax: 517-241-0540
TTY: 517-241-1965
Email: MDCR-INFO@michigan.gov

Directions to the Lansing office

Detroit Executive Office
Cadillac Place
3054 West Grand Boulevard, Suite 3-600
Detroit, MI 48202
Phone: 313-456-3700
Fax: 313-456-3791

Directions to the Detroit office

To File a Complaint:

[File a Complaint](#) online OR call 800-482-3604

Partnership Team and Michigan Alliance Against Hate Crimes (MAAHC)

mdcrct@maaahc.com
Phone: 517-335-3165

Contractor Review Unit
MDCR-CCT@michigan.gov
Phone: 313-456-3823

Media Contact
Vicki Levengood - Communications Director
Phone: 517-241-7978
LevengoodV@Michigan.gov

Search

CIVIL RIGHTS Department of Civil Rights

Michigan Civil Rights Commission

Service Animals

Other Commissions

Asian Pacific American Affairs Commission

Division on Deaf, DeafBlind and Hard of Hearing

Advisory Council Information and Meeting Minutes

For Interpreters

Historical Information Related to Rules Adoption

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Relevant Laws

Publications

Services and Training

Hispanic/Latino Commission of Michigan

MDCR OTHER COMMISSIONS DIVISION ON DEAF, DEAFBLIND AND HARD OF HEARING

Division on Deaf, DeafBlind and Hard of Hearing

This state office concentrates on helping to improve the lives of Michigan's Deaf, DeafBlind and Hard of Hearing citizens. Our mission is affirming the indisputable right of Deaf, DeafBlind and Hard of Hearing Persons to secure effective communication. It receives input from its 13-member citizens Advisory Council appointed by the Governor and provides the following services.

Technical Support

- Assist deaf, deafblind and hard of hearing persons with referrals to public or private agencies dealing with their specific problems or concerns.
- Assist employers, educational institutions, service agencies, and businesses with suggestions to make their programs and services accessible to deaf, deafblind and hard of hearing persons in compliance with state and federal laws.
- Analyze legislation and present testimony to the legislature on issues affecting deaf, deafblind and hard of hearing persons.
- Assist other state agencies to assure that the needs of deaf, deafblind and hard of hearing persons are considered in policy development.

Information and Referral Services

- Respond to public inquiries about deafness.
- Provide Orientation to Deaf, DeafBlind and Hard of Hearing trainings.
- Publish The Michigan TTY Service and Interpreter Directory.
- Maintain and distribute statistical data about deaf, deafblind and hard of hearing persons.
- Maintain a statewide list of services for deaf, deafblind and hard of hearing persons.
- Refer expert witnesses.
- Conduct general workshops and seminars.

Accommodations

- Consult on communication barriers or access related to deaf, deafblind and hard of hearing persons.

Related Content

- [Service Animal Trainers](#)
- [DODDBHH Advisory Council Members and Staff Contact Information](#)
- [DODDBHH YouTube Channel](#)
- [Online Interpreter Directory](#)

> CONTACT MDE



Environmental Quality

The department is dedicated to protecting human health and to preserving a healthy environment. The department will exemplify good environmental stewardship and affirm that a healthy environment is critical to our social, cultural, and economic well-being. The department will protect human health and the environment while fostering a healthy economy by effective and efficient administration of agency programs, and by providing for use of innovative strategies. This is being accomplished in a manner that is rebuilding the integrity of the department as an environmental protection agency that carries out this mission in a professional, just, and productive manner.

> CONTACT DEQ



Health and Human Services

The Michigan Department of Health and Human Services strives to promote better health outcomes, reduce health risks, and support stable and safe families while encouraging self-sufficiency.

> CONTACT MDHHS



Insurance and Financial Services (DIFS)

The Department of Insurance and Financial Services (DIFS) is responsible for regulating Michigan's financial industries, including banks, credit unions, insurance, mortgage companies, and other consumer finance lenders.

> CONTACT DIFS



Licensing and Regulatory Affairs

The Department of Licensing and Regulatory Affairs (LARA) supports business growth and job creation while safeguarding Michigan's citizens through a simple, fair, efficient and transparent regulatory structure.

> CONTACT LARA



Military and Veterans Affairs

The Department of Military and Veterans Affairs, also known as the state military establishment, has 3 primary missions: to execute the duties laid down by various statutes and the governor, administration of state-supported veterans programming, and military preparedness to assist

both state and federal authorities. The Michigan Army and Air National Guard constitute the armed forces of

Department of Licensing and Regulatory Affairs

- All About LARA
- Community and Health Systems
- Construction Codes
- Corporations, Securities & Commercial Licensing
- Employment Relations
- Fine Services
- Liquor Control Commission
- MI Administrative Hearing System
- MI Agency for Energy
- MI Occupational Safety & Health Administration
- MI Office for New Americans
- Office of Regulatory Reinvention
- Professional Licensing
- MI Public Service Commission
- Services for Blind Persons
- Workers'

LARA

Agency Contacts

Please scroll down to find the contact information for all the agencies, bureaus & commissions within LARA.

[Map & Driving Directions](#) PDF

Agency Name	Phone/Fax	Email
Licensing and Regulatory Affairs P.O. Box 30004 Lansing, MI 48909	Ph: 517-373-1820	
Community and Health Systems Community and Health Systems 611 W. Ottawa St. - Central Office P.O. Box 30664 Lansing, MI 48909	Ph: 517-335-1980	Questions: BCHS-Help@michigan.gov
Construction Codes Construction Codes P.O. Box 30254 Lansing, MI 48909	Ph: 517-241-9313 F: 517-241-9308	
Corporations, Securities & Commercial Licensing Bureau Corporations Division P.O. Box 30054 Lansing, MI 48909	Ph: 517-241-6470 F: 517-241-0538	CorpsMail@michigan.gov
Complaints P.O. Box 30018 Lansing, MI 48909	Ph: 517-241-7000 F: 517-241-0290	CSCL-Complaints@michigan.gov
Regulatory Compliance Division P.O. Box 30018 Lansing, MI 48909	Ph: 517-241-9590 F: 517-241-0290	
Schools & Licensing Section P.O. Box 30018	Ph: 517-241-9221 F: 517-373-2162	CSCLonline@michigan.gov

Tax Tribunal Ph: 517-373-3003 taxtrib@michigan.gov

P.O. Box 30232
Lansing, MI 48909
Fax: 517-373-1633

Michigan Public Service Commission

MI Public Service Commission Ph: 517-241-6180 mpsc.webmaster@michigan.gov

P.O. Box 30221
Lansing, MI 48909
Fax: 517-241-6181

METRO Authority Ph: 517-335-5416 lara-losatco@michigan.gov

Ottawa Bldg.
611 W. Ottawa, 4th Floor
Lansing, MI 48933
Fax: 517-335-1037

MIOSHA

MIOSHA Ph: 517-281-7777 AskMIOSHA

P.O. Box 30643
Lansing, MI 48909
Fax: 517-281-7775

Wage and Hour Program Ph: 517-281-7600 whinfo@michigan.gov

P.O. Box 30476
Lansing, MI 48909
Fax: 517-322-6352

Office of Regulatory Reinstitution

Office of Regulatory Reinstitution Ph: 517-335-8658 ORR@michigan.gov

P.O. Box 30004
611 W. Ottawa St.
Lansing, MI 48909
Fax: 517-335-9512

Professional Licensing

Professional Licensing Ph: 517-373-8068 bphelp@michigan.gov

P.O. Box 30670
Lansing, MI 48909

Policy and Legislative Affairs

Policy and Legislative Affairs Ph: 517-241-1580 oplainfo@michigan.gov

P.O. Box 30004
Lansing, MI 48909
Fax: 517-241-9822

Services for Blind Persons

Services for Blind Persons Ph: 517-373-2062 martiv15@michigan.gov

P.O. Box 30652
Lansing, MI 48909
800-292-4200
Fax: 517-335-5140
DSS/ 517-373-4025
TDD: 888-864-1212

BSOP Braille and Talking Book Library Ph: 517-373-5614 BTBL@michigan.gov

800-992-9012
Fax: 313-456-2424

PS GOVERNMENT PROGRAM SUMMARIES

The Florida Legislature's Office of Program Policy Analysis & Government Accountability

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- This Summary

6148

Fish and Wildlife Conservation Commission Freshwater Fisheries Management

What is the purpose of the program?	The commission's Freshwater Fisheries Management Program manages, enhances, and conserves Florida's freshwater aquatic life for public benefit.															
What services are provided by the program?	The program's services include <ul style="list-style-type: none"> • evaluating resource conditions to determine goals for freshwater fisheries; • using management strategies to conserve or improve freshwater fish species; • maintaining fish management areas to provide quality fishing opportunities; and • producing and rearing freshwater sport fish for stocking into public waters to improve recreational fishing. 															
What is a fish management area?	Fish management areas include ponds, lakes, or other bodies of water established for the management of freshwater fish. The program works cooperatively with local governments to manage about 80 water bodies throughout the state that are designated as Fish Management Areas. Examples include most urban fishing lakes and commission-constructed impoundments. In many cases, these lakes are stocked with channel catfish, largemouth bass, and sunshine bass. A freshwater fishing license is required for Fish Management Area lakes.															
What is the condition of Florida's freshwater fish species?	The commission reported that 86% of lakes sampled had stable or increasing freshwater fish populations in Fiscal Year 2013-14.															
How is the program funded?	<table border="1"> <thead> <tr> <th></th> <th colspan="2">FISCAL YEAR 2015-16</th> </tr> <tr> <th></th> <th>DOLLARS</th> <th>POSITIONS</th> </tr> </thead> <tbody> <tr> <td>PROGRAM: FRESHWATER FISHERIES</td> <td>7,340,681</td> <td>60.00</td> </tr> <tr> <td>FRESHWATER FISHERIES MANAGEMENT</td> <td></td> <td></td> </tr> <tr> <td>TOTAL</td> <td>7,340,681</td> <td>60.00</td> </tr> </tbody> </table> <p>Source: www.floridapolicy.org</p>		FISCAL YEAR 2015-16			DOLLARS	POSITIONS	PROGRAM: FRESHWATER FISHERIES	7,340,681	60.00	FRESHWATER FISHERIES MANAGEMENT			TOTAL	7,340,681	60.00
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PROGRAM: FRESHWATER FISHERIES	7,340,681	60.00														
FRESHWATER FISHERIES MANAGEMENT																
TOTAL	7,340,681	60.00														
Current issues	Florida Black Bass. The program completed a long-term management plan for Florida's black bass species. The objective of the management plan is to increase quality and future bass research.															

§ 10501 Short title.

This chapter may be cited as the Delaware Governmental Accountability Act.
(70 Del. Laws, c. 492, § 1.)

§ 10502 Purpose.

(a) The General Assembly believes that it is desirable to gather additional program information in order to make better informed policy decisions on statewide programs and services.

(b) The General Assembly further believes that the development of performance measures and standards for governmental programs will result in a more efficient and effective allocation and utilization of state resources.

(c) The purpose of this chapter shall be to enable the Director of the Office of Management and Budget to assist the General Assembly in reviewing the appropriate information and documentation by agencies and the budget office for distribution to the Joint Finance Committee.

(d) The Director of the Office of Management and Budget and the Controller General shall work in concert to revise budget documents to include the following:

- (1) A comprehensive mission statement inclusive of the major functions and operations of the agency;
- (2) A performance measure for each Internal Program Unit;
- (3) An organizational chart for each department;
- (4) A section in the budget book detailing an agency's background and accomplishments; and
- (5) A section in the budget book describing the link between the proposed allocation of services and what programs and/or services the agency will be able to accomplish.

(70 Del. Laws, c. 492, § 1; 75 Del. Laws, c. 88, § 21(13).)

Click on Tools, Sign, and Comment to access additional features.

Corrections

Corrections

P.O. Box 30003
Lansing 48909
www.michigan.gov/corrections

INFORMATION

General 33-51426
 Teletypewriter (TTY) 37-30336
 Information: FAX (517) 37-36883

EXECUTIVE OFFICE ADMINISTRATION

Grandview Plaza
 P.O. Box 30003, Lansing, MI 48909

Director, Dan Heyns.....37-30720
 Executive Assistant, Sandy Simon 24-17238

EXECUTIVE BUREAU

Administrator, Russ Marlan 37-30720

Mental Health Office

Mental Health Services Director,
 Kathleen Mutschler (734) 434-9508
 (517) 24-19743

Grievance & Complaints

Main Line 37-33629
 Departmental Technician, Tiffany Hazard 37-33367
 Departmental Analyst, Kelly Melle 37-34806

Northern Region

Regional Health Administrator, Michelle Horton (906) 495-5674

Southern Region

Regional Health Administrator, Tim Kangas (517) 780-5769

INTERNAL AFFAIRS DIVISION

Manager, Ken MacEachern 33-53295
 Executive Secretary, Sunshine Lloyd 33-53304
 Investigators:
 Russ Byrne 33-53318
 Yolanda Perez 33-53326
 Lachelle Richardson 33-53331
 Susan Wanda (517) 780-5025

HOUSE BILL 4814 Substitute

- Standardizes the contact pages for the State Departments
- Allows DTMB to assist Departments in listing each function for each subunit with a description from the point of public access
- Provides emails and phone numbers for each subunit.
- Allows DTMB flexibility to utilize existing formats like the LARA webpage and the old Michigan Telephone directory as a starting point.
- Demonstrates the state's willingness to be open and accessible to the public.

Click on Tools, Sign, and Comment to access additional features.

A bill to provide for public electronic access to information through this state's website; to require webpage posting of information about state departments, departmental subunits, and supervisors; to require standardized formats for displaying information, including functions, contact information, and organizational charts; and to provide for the powers and duties of certain state governmental officers and entities.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 1. (1) This act shall be known and may be cited as the
- 2 "electronic open access to government act".

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1 department and each major division or subunit within the
2 department. The information shall be accessible to the public at no
3 cost. Each page created or maintained under this section shall meet
4 all of the following criteria:

5 (a) Provide for uniformity and standardization of information
6 across departments.

7 (b) Use methods that are intuitive for searching, navigating,
8 and accessing information.

9 (c) Be designed to serve the purpose of facilitating public
10 access to government services.

11 (3) The information required under this act includes all of

Click on Tools, Sign, and Comment to access additional features.

11 (3) The information required under this act includes all of
12 the following for each department:

13 (a) A description of the primary functions of the department
14 and the telephone number and electronic mail address for the public
15 to contact the department.

16 (b) A description of the primary functions of each major
17 division or subunit of the department and the telephone number and
18 electronic mail address for the public to contact the division or
19 subunit.

20 (c) A graphical organization chart that includes the major
21 divisions or subunits of the department and the name and contact
22 information for the supervisor of each major division or subunit.

The bill will also require an organizational chart of supervisors for subunits to be linked in a less prominent location on each Department's website in a standardized location.

- People's names would not be listed except for the supervisors of major Department functions.
- The supervisor information would be in an accessible but less prominent location on each Department's standardized page
- This would be accessible if someone was looking for it but not their first stop in looking for a service.

For Example, under the Department of Civil Rights Contact page, there would be a link to the organization of the Department and it would show the supervisor for the Division on Deaf, Deaf Blind and Hard of Hearing as Director Anne Urasky, or someone she appointed as the supervisor to display on the webpage.

