

## **Eddie Sleeper**

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**From:** L Dee <ldhemmele@gmail.com>  
**Sent:** Tuesday, January 16, 2018 8:26 AM  
**To:** Rep. Gary Glenn (District 98); Eddie Sleeper  
**Subject:** DTE SHUT OFF TESTIMONY

My name is Lisa Drodts-Hemmele from Ida, Michigan. Our electrical service was shut off by DTE for refusing a smart meter mid 2014.

December 2012, four smart meters are installed on our home. After two months of exacerbating health problems, three of the meters are removed by DTE in late January 2013, as circuit panels were consolidated. With numerous calls made and complaints filed, DTE will not acknowledge the possibility their wireless smart meters may be causing ill-health effects, nor will they honor our request for an analog meter. Opt-out is not available at this time, awaits state approval. The last remaining smart meter is removed on February 5th following a trip to the ER. Power remains on. DTE is sent a Notice and Demand document in March. August 2013, DTE attempts a 'non-payment' shut off. When the technician is shown our billing statements with a credit near \$500, he makes three separate calls to supervisors and is told to leave the power on. In the following weeks, DTE sends a 'final bill' and cancels our account. We are no longer able to access our account online, nor do we receive any more billing statements. Joseph McCormick contacts us multiple times in September 2013, we are given an ultimatum to choose between a fully functioning smart meter or a smart meter with disabled RF function. We chose neither. He informs us that he will be sending our account to DTE's legal department. In March 2014, after seven months, our DTE account is reactivated and billed. The bill is paid. The following month, we receive a SHUT OFF NOTICE. Our service is terminated on May 12, 2014, and has remained terminated. Documentation follows.

DECEMBER 2012 - Smart Meter Serial Numbers (Four), Analog Serial Number, Phone Numbers Called:

2/7/2013

Mrs Diet Heineme DOB 12-3-1971  
is being evaluated and treated for the  
following condition:

Palpitations

Headache

Sleep Disorder

which began becoming problematic in December 2012

*[Signature]* MD

Average Usage per day



### Symptoms of Microwave Sickness:

- Headaches, dizziness, anxiety, insomnia
- Loss of concentration and memory
- Pressure in the eyes, deterioration in vision
- Sensitivity to light
- Nosebleeds and impaired sense of smell
- Fatigue, weakness, numbness, tingling
- Heart palpitations and arrhythmia
- Shortness of breath
- High blood pressure
- Skin problems
- Digestive problems, nausea
- Muscle and joint pain

With increase likelihood of:

- Infertility and cancer

MARCH 4, 2013 - SENT Notice & Demand sent to DTE, Smart Meter return postal slip



**DTE Energy**

March 11, 2013

Joe M. Dwyer  
7611 Ida Road Rd  
Ida, MI 48140-9780

RE: 7611 Ida Road Rd, Ida MI 48140-9780 & AMI METER 9132179

Dear Mr. Dwyer:

On or about December 1, 2012, DTE Electric Company ("DTE") via the Detroit Edison Company installed an advanced meter (Meter No. 9132179) at the above-referenced address. On March 8, 2013, we were informed that the advanced meter had been removed by an unauthorized individual and replaced with a non-DTE Electric meter.

Please be advised that removing, tampering, or otherwise tampering with DTE Electric-owned equipment, including but not limited to any metering equipment, constitutes a felony under Michigan law pursuant to MCL § 750.381a. It is also a safety hazard to you, occupants on your premises, and our employees and contractors who may encounter such equipment in the future. The aforementioned actions also violate MISO Tariff No. 1, which governs the relationship between DTE and its customers, as well as various Michigan Administrative Rules and Regulations.

DTE remains confident in the safety, security and benefits provided by advanced meters. However, in an effort to provide our customers with the highest level of customer service, we are currently in the process of developing an option that would allow individual customers to "opt out" of the advanced meter program. As an interim measure, DTE is offering to install a non-transmitting (i.e. non-RF) digital meter authorized by DTE as an alternative to the advanced meter. You are required to contact DTE immediately at 1-800-477-4747 to make arrangements for installation.

I remain willing to speak with you further regarding any concerns you may have about the advanced meter and the advanced metering program.

Sincerely,

Joseph McCormick, Manager Advanced Metering Program

JUNE 4, 2013 - RECEIVED DTE Opt Out Letter

177133700037
CD#3554-8
DTE Energy

Payment Coupon

**FINAL BILL**  
See Important Information Below

Please indicate amount being paid  
Amount Received 7003.337 00037  
Net Payment Due 3439.38  
Credit Balance

177133700037  
USA 000000  
1011 000000  
USA 00 00000000

177133700037

For additional information, please visit our website at  
www.dteenergy.com  
or call 1-800-4-A-DTE

Contact Information
Programs you are enrolled in

Also Look at Our Emergency  
Customer Service or Power Outage  
Reporting Improved TDD Line  
Web Site

800.847.8000  
800.877.4747  
800.880.5888 (toll-free)  
dteenergy.com

Automatic Payment

**Summary of Charges**
Account Number 1771337 00037

Account Balance as of Jul 31, 2013 - 525.18  
Payment Received 0.00  
Balance Prior to Current Charges - 525.18  
Current Charges  
DTE - Electric Company Residential Credits 0.00  
Savings 0.00  
Total Current Charges 03.01  
Account Balance as of August 15, 2013 - 5439.38

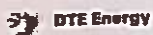
**Important Information**

Your Account Information.  
This is your final bill. Any amount balance greater than \$5.00 will be automatically refunded to you after 30 days.  
Thank you for allowing us to serve you.  
Other Information

10-00000000-0770-1100
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DTE Energy

SEPTEMBER 19, 2013 - RECEIVED REFUND CHECK (Stub) Account Overpayment:

199333700037 010497 8  
**Payment Coupon**



199333700037  
199333700037  
199333700037  
199333700037

Please indicate amount paying \$  
Account Number 1993 337 0003 7  
Withdrawal Date April 10, 2014  
Withdrawal Amount \$1,048.97

For address, telephone, phone and fax numbers, visit  
us at [dteenergy.com](http://dteenergy.com)

#### Contact Information

Gas Leak or Gas Emergency 800 947 5000  
Customer Service or Power Outage 800 427 4747  
Hearing-impaired TDD Line 800 888 6886 (toll free)  
Web Site [dteenergy.com](http://dteenergy.com)

#### Programs you are enrolled in

Automatic Payment

#### Summary of Charges

Account Number 1993 337 0003 7

Account Balance as of Aug 16, 2013 - 431.54  
**Refund** 431.54  
Balance Prior to Current Charges 0.00  
Total Current Charges 1,048.97  
Account Balance as of March 19, 2014 \$1,048.97  
Amount to be Withdrawn On April 10, 2014 \$1,048.97

#### Your Monthly Energy Usage

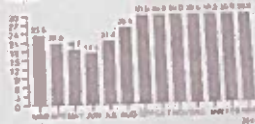
For ways to save energy and save money, go to [dteenergy.com/saveenergy](http://dteenergy.com/saveenergy)

##### ELECTRIC

Average Usage per Day  
Current Month 30.0  
Usage Charge 0%

Last Month 30.8  
Year Age 23.6  
27%

##### KWH



Your average daily electric cost for the billing period was \$4.93

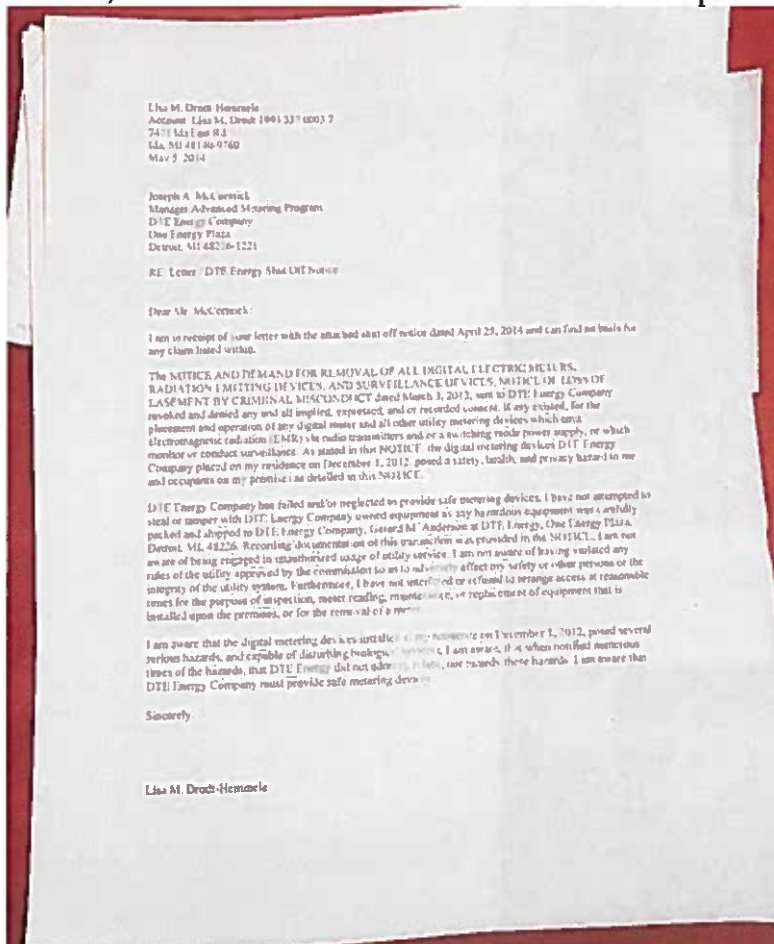
Your usage is based on an ACTUAL meter reading

#### Important Information

##### Your Account Information:

DTE Energy reports the payment histories of all customers to the major credit reporting agencies. Paying your bill in full and on time, or entering into a payment agreement can help you avoid having unfavorable payment

**MAY 5, 2014 - SENT RESPONSE LETTER to Joshep McCormick Re: Shut Off Notice:**



**MAY12, 2014, Monday at 1:37:37 PM - ARMED ESCORT TO SHUT OFF SERVICE**

**Multiple DTE vehicles... two bucket trucks, pickup trucks (one black and unmarked remained at a distance), and vans.**

**DTE crews remove and confiscate of our analog meter, add three red locks on and around the perimeter of the box:**





**MAY 14, 2014 - DTE CREWS are back.**  
Our analog meter is returned by the same woman (head of security) who oversaw the shut-off fiasco a couple days ago.  
She insists we just accept a smart meter.

